



# **February 2025 Talking Points**

Have questions, concerns or feedback for the Project Drive team? Please click here to contact us.

# **Find Answers Fast**

This table of contents will help you answer questions your teammates and direct reports may be asking:

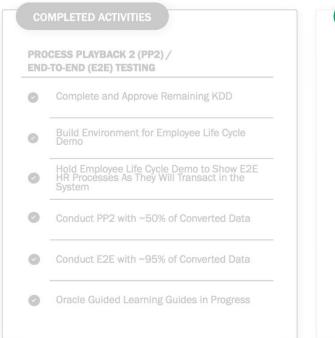
- What is happening on the project?
- What is User Acceptance Testing?
- What is Cutover?
- What Cutover tasks do I need to complete before functions in GEMS become limited?
- When can I access the new system?
- Will my time off request move to the new system?
- Will there be training? How will I know how to use the system?
- When do we go live with Oracle HR?

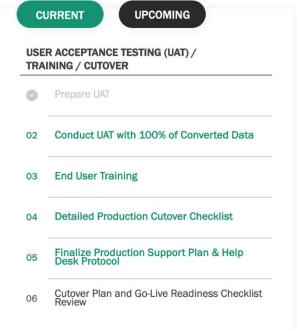




# **Project Updates**

#### **Project Drive Road Map**





# **Prepare for the March 13 Cutover**

The transition from GEMS to Oracle HR is moving swiftly. **As we undergo Cutover, it is important to stay informed and take necessary actions to ensure a smooth transition.** Here is what you need to know.

# What's happening?

On March 13, the Absence Management (Leave) function in GEMS, as well as the Payroll/Time & Labor system, will become limited. This is part of the transition to Oracle HR. Benefits, Compensation, Core HR, Employee Learning, Talent Management and Recruiting modules are currently limited.





## Key dates and action items

#### **Absence Management**

- **Employee Action:** Enter time off requests for dates before March 13 into GEMS by 5 PM EST on March 13. This **excludes** dates from March 14 onward. Ensure that supervisor approval is secured for leave during this period. For leave dates from March 14-23, please wait until March 24 to enter them in Oracle HR.
- Manager Action: Ensure that time off requests submitted by your team in GEMS are approved as soon as possible and no later than 5 PM EST on March 13.
   Additionally, remind employees to enter their leave for the period of March 14-24 in Oracle HR on March 24. It is important that Line Managers approve these leave requests in Oracle HR as soon as possible.

#### Time & Labor

- Employee Action: Non-exempt employees (Staff, OPS Hourly) should start
  using Web Clock at 6 AM EST on March 14 in Oracle HR via MyUSF or the
  mobile app, provided their departments approve mobile app usage. If any
  employee starts earlier than 6 AM EST on March 14, they will need to punch in at
  6 AM EST and submit a change request for the appropriate start time.
- Manager Action: No action is required from Line Managers for Time & Labor until March 24. When Line Managers receive access to Oracle HR on March 24, they should review and approve any request changes and time submitted by their team for the pay period of March 14-27. Line Managers can partner with their respective Human Resources Business Partner (HRBP) for support as needed.

# Payroll

- Employee Action: Direct deposit changes can be entered into GEMS until no later than 5 PM EST on March 13 for paychecks dated March 21. Access to ADP will be available on March 14 for employees to access their W2 and pay statements.
- Manager Action: No action is required from Line Managers for Payroll.





#### Recent activities

Project Drive teammates are completing User Acceptance Testing (UAT) by performing tasks in Oracle HR using USF's real-world scenarios. A friendly reminder: USF employees are executing test scripts of these day-to-day business processes they'll conduct upon Go-Live. During UAT, Oracle is resolving any defects as needed.

As mentioned earlier, we are now in Cutover, our official transition from GEMS to Oracle HR. During this period, while there will still be limited functionality of GEMS for USF business continuity, select business functions will become limited in our current system as we will migrate them to Oracle HR for a smoother transition and to minimize disruptions.

In addition, Payroll Parallel Testing is nearly complete. The team is currently analyzing the third run of corresponding payroll transactions completed in USF's payroll system and in the new Cloud Payroll system (using the same inputs, for identical pay periods). End user enablement continues to help ready USF employees for Oracle HR, with Change Ambassadors attending training sessions that are contributing to a highly informed culture around our transformation.

If you haven't yet, please register for a Lunch and Learn session <a href="here">here</a> to expand your knowledge of Oracle Cloud HCM modules going live next month. These sessions take place in a relaxed, lunchtime setting. You can also complete self-paced training and watch recordings of instructor-led sessions <a href="here">here</a> to ensure you are ready when Oracle HR goes live.

#### February key accomplishments

- Completed three runs of Playback 3
- Confirmed status of 90% of UAT test scripts as "passed"
- Shared 'Live in Five' Cutover and Go-Live Communication Plan with clients
- Delivered Monthly Talking Points for various audiences at USF





- Delivered **MOMENTUM**, the USF HR Practitioner Newsletter
- Delivered VOYAGER, the USF All Leadership Newsletter
- Delivered ACCELERATE, the USF Employee Newsletter
- Delivered the Change Ambassador Network meeting on Feb. 26

# **Putting You in the Driver's Seat**

#### Oracle HR - module showcase

As we approach Go-Live next month, we hope you're excited about all the ways Oracle HR will benefit USF! No matter your role at USF, our new Oracle Cloud HCM system will elevate how you work—so you can focus on USF employees and student success.



Our employees will have a more intuitive and digitally-enabled working experience, with access to the type of technology many are accustomed to in their daily lives.



Our managers and HR Partners will have the space to effectively manage their teams, build enduring capability, inspire others and create an environment where leaders of tomorrow can develop and thrive.



Our leaders will be able to make more informed, data-driven decisions about their business and the people within it.



our HR Community
will deliver greater
value, improved
services and
employee support as
we continuously
evolve and as a
result, provide more
fulfilling careers.

Dive deeper into how USF is making HR simpler and easier for everyone by exploring the following Oracle Cloud modules going live in Oracle HR.





Absence Management Benefits Compensation

<u>Core HR</u> <u>Learning</u> <u>Payroll</u>

Performance Recruiting & Onboarding Time & Labor

**Management** 

#### Absence Management

#### **High Impact** — Standardized Absence Processes

**Current:** USF doesn't have a standardized system for approving absences. Absence requests are typically routed and approved manually.

**Future:** The new Oracle Cloud HCM system will streamline the absence approval process by creating the same approval and routing process for all absence requests across USF and make them retrievable in one easy-to-access platform. All employees will use self-service to access Absence Management, where they can see absence plan balances and request time off.

**Benefits:** This setup will enhance transparency, reduce manual processes, and establish a clear and consistent chain of responsibility for absence approvals.

<u>Click here</u> to learn more about the benefits of Oracle's Absence Management module and how it will simplify compensation processes at USF.

#### Benefits

# **High Impact — Single and Convenient Source for Enrollment**

**Current:** Employees use People First, Florida Retirement System (FRS), and other sites to complete benefits enrollment.





**Future:** In Oracle, employees will be able to access a single place to review a personalized selection of benefits based on their eligibility.

**Benefits:** Benefits managers and other HR partners will have a streamlined, single point of access for all benefit details throughout USF to aid real-time decision-making and budget planning and execution—while employees can enjoy a more intuitive user experience and ease in accessing their benefits.

<u>Click here</u> to learn more about the benefits of Oracle's Compensation module and how it will simplify compensation processes at USF.

#### Compensation

## **High Impact** — Automated Workforce Compensation Hierarchy

**Current:** USF uses an Excel spreadsheet for its Annual Salary Review and Executive Bonus processes, with line managers having access under certain restrictions.

**Future:** In Oracle, line managers across USF will be able to allocate components within each Workforce Rewards Plan through automated processes.

**Benefits:** Automation will reduce time and effort and minimize the risk of errors. Line managers will have more real-time workforce data for agile and informed decision-making around review and bonus processes.

<u>Click here</u> to learn more about the benefits of Oracle's Compensation module and how it will simplify compensation processes at USF.

#### Core HR

## **High Impact** — Expanded Position Management Capabilities

**Current:** USF maintains positions on PeopleSoft and requires several processes to maintain and update positions, which are limited to Faculty, Staff, and Admin options only.





**Future:** In Oracle Cloud HCM, position hierarchy will be based on parent positions, which could add up to 8000 more positions to the new system.

**Benefits:** This will provide a complete picture of the USF organization from a single hierarchical view, allowing our HR partners to make the best decisions for the business in real time.

<u>Click here</u> to learn how the Oracle Core HR module and how it standardizes and streamlines day-to-day manager tasks.

#### Learning

#### **High Impact** — Automated Compliance Training

**Current:** All notifications around mandatory and suggested training are sent manually, with data around training accessed across different systems.

**Future:** Oracle Learning features automated compliance training (including automatic notifications and ability to create assignment rules governing expiration and renewal)—enabling the Talent & Delivery team to focus on qualitative data from a single source while saving time on creating compliance reports.

**Benefits:** By automating compliance training and notifications, managers can spend more of their time on strategic efforts—while employees can get the training they need, when they need it, more easily.

<u>Click here</u> to learn how the Oracle Learning module's simple, time-saving features will improve our day-to-day HR processes pertaining to learning/compliance.

#### <u>Payroll</u>

# **High Impact** — Automated Payroll Costing

**Current:** USF uses a department default account to manually address and fix payroll issues, which can lead to errors.





**Future:** USF will have a suspense account that is full automated and set up at a global level, eliminating department-level maintenance and resolving payroll issues in real time to ensure accurate pay for employees.

**Benefits:** Automating payroll processes can help reduce errors that can be costly and time-consuming to fix—freeing up time for USF Payroll to focus on achieving the university's long-term strategic goals.

<u>Click here</u> to learn how the Oracle Payroll module provides efficient, compliant payroll processing at scale.

#### **Performance Management**

High Impact — Anytime, anywhere integrated employee feedback

Current: Employees provide feedback and capture it using Bing Al.

**Future:** Employees will be able to use Oracle's built-in Al features to help create performance reviews—and will be able to provide 360 performance review feedback anytime, from any device, feedback that is incorporated across Oracle Cloud HCM system modules.

**Benefits:** A culture of continuous feedback creates a more agile, responsive workforce at USF, which better equips us to meet and exceed the evolving needs of our employees and students.

<u>Click here</u> to learn how the Oracle Talent Management module (including the Performance Management sub-module) can help you manage every stage of the talent lifecycle, and employee performance, in one place.

#### **Recruiting & Onboarding**

**High Impact — Single Onboarding Journey for New Hires** 





**Current:** The onboarding process at USF involves sending candidates a PDF with instructions to complete, after which they log in to receive a NetID. This process is manual and requires multiple steps, which can lead to delays and confusion.

**Future:** USF will use a single onboarding journey within the Oracle Onboarding module for all new employees (tasks may vary for faculty and USF Health hires).

**Benefits:** This simplified journey makes it easier for new employees to navigate onboarding, helps HR to manage and ensure the tasks are directed to the appropriate person/department, and provides a more efficient and clear overall process. This will improve new hire tracking and ensure they complete necessary tasks on time.

<u>Click here</u> to learn more about the benefits of Oracle Recruiting and how it simplifies the hiring process.

#### Time & Labor

# **High Impact — Centralized, Seamlessly-Shared Time Entry**

Current: USF employees record their time manually using paperwork.

**Future:** Employees will submit timecards via online change requests using the Web Clock feature and even their mobile device, all within Oracle Time & Labor. Select users can define custom timecard fields for reporting or interfacing time data with Oracle Payroll, Absence Management, Projects, other Oracle Cloud modules, and third-party or financial systems.

**Benefits:** Oracle's Time & Labor module will help reduce payroll leakage while minimizing payout for time, labor and pay errors, defaults, rules, stacking and gaming.

<u>Click here</u> to learn more about the benefits of Oracle's Time & Labor module and how it centralizes time and attendance operations while making them more secure and reliable.

# **Frequently Asked Questions**





#### What is Cutover?

Cutover is the process of transitioning from one system to another. During this period, certain functions in the old system (GEMS) will become limited as they are migrated to the new system (Oracle HR). This facilitates a smooth transition and minimizes disruptions.

#### When does Cutover take place?

Cutover periods may be staggered, with specific functions transitioning at different times. In March, you will start receiving weekly updates detailing upcoming cutover times and providing guidance to help you complete time-sensitive, necessary tasks within GEMS. This information will also be accessible on the Project Drive website as it becomes available.

### How will Cutover affect leave requests and approvals?

The cutover for leave requests and approvals begins March 14. Employees may only enter leave into GEMS for dates up to and including March 13, 5 PM EST. If an employee needs to enter leave for March 14 or later, they must enter it in Oracle HR. Training modules are available to assist you with this process.

What if I've already requested/approved leave in GEMS for March 14 or later? The leave request/approval will not be migrated to Oracle HR. Beginning March 24, employees can access Oracle HR to request leave for March 14 and later dates.

# If I can't request leave for March 14 or later until Oracle HR launches on March 24, how do I request leave for March 14-24 in advance?

Please work with your supervisor to secure approval for leave during this period. When Oracle HR launches on March 24, you can enter leave for the applicable March 14-24 dates in the new system.

How should I request leave for multiple days, such as March 10-18, for example?





Use GEMS to request leave for the dates up to and including March 13. When Oracle HR is accessible on March 24, you may request the leave for March 14 and later dates.

#### When will system training begin?

Training is currently underway! If you haven't yet, please register for a Lunch and Learn session <a href="https://example.com/here">here</a> to expand your knowledge of Oracle Cloud HCM modules going live next month. These sessions take place in a relaxed, lunchtime setting. You can also complete self-paced training and watch recordings of instructor-led sessions <a href="https://example.com/here">here</a>.

Training sessions will introduce the system, its features and how they connect to everyday processes at USF to users like you. The duration and quantity of sessions will depend upon the module and the depth of content.

#### When do we go live with Oracle HR?

Please refer to the Project Drive website for <u>Cutover Information</u> and <u>Timeline & Updates</u>.

#### When will I have access to Oracle HR?

Non-exempt employees (Staff, OPS Hourly) will begin using timeclock in Oracle HR on March 14 via MyUSF or mobile app. Beginning March 24, employees will have access to Oracle HR via MyUSF.

**Visit the expanded Project Drive FAQ page** <a href="here">here</a> for the latest answers to your questions about Project Drive and how everyday processes related to Time & Labor and Performance Management will look in the new Oracle HR system.