
CHRISTA L. REMINGTON

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Education

PhD Public Affairs 2017

Florida International University Miami, FL

- Dissertation: The Cultural Competence of Response and Recovery Workers in Post-Earthquake Haiti

Master of Public Administration 2011

Florida International University Miami, FL

- Graduate certificate in Homeland Security & Emergency Management

Bachelor of Arts: Sociology/Anthropology 2008

Florida International University Miami, FL

Associate in Arts: Foreign Languages 2005

South Florida State College Avon Park, FL

Research Experience

Co-Principal Investigator 2024-2025

- Climate-Induced Mental Health Impacts among Migrant Farmworker Families in Florida: Implications for Mitigation, Adaptation, Preparedness. Funded by the National Academies of Science, Engineering, and Medicine Gulf Research Program. Award Amount \$999,921

Principal Investigator 2022-2023

- The Rise of the Zero Responder: Social Capital and Grassroots Response after Hurricane Ian. Funded by the Natural Hazards Center

Social Scientist 2021-2022

Geotechnical Extreme Events Reconnaissance (GEER) Association

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- Reconnaissance Following the August 14, 2021 Haiti Earthquake: Perspectives From Geotechnical Engineering and Social/Political Sciences, Funded by the National Science Foundation (PI: Shideh Dashti)

Co-Principal Investigator 2020-2021
University of South Florida Tampa, FL

- Reprioritizing Responsibilities: Examining How Colliding Epidemics Impact First Responders. Joint project with Ohio State University, Georgetown University and Florida International University (PI: Andrea Headley) Funded by Drug Enforcement and Policy Center, Moritz School of Law, Ohio State University. Award amount \$15,000

Principal Investigator 2014 - 2017
Florida International University Miami, FL

- The Cultural Competence of Response and Recovery Workers in Post-Earthquake Haiti

Research Assistant 2011 - 2016
Florida International University Miami, FL

- Emotional Labor after the Haitian Earthquake: Haitian and International Disaster Relief and Early Recovery Workers in the Rubble (PI: N. Emel Ganapati), funded by the National Center on Minority Health and Health Disparities, National Institutes of Health, September 2010-December 2013 [Award amount: \$175,926, Part of FIU-UM Haiti Initiative, Overall PI: Mario De La Rosa]

Publications

Remington, C. L., & Remington, C. R. (2025). Navigating the beneficiary/NGO relationship: A model of intercultural trust in disaster response. *Journal of Contingencies and Crisis Management*. <https://doi.org/10.1111/1468-5973.70038>

Witkowski, K., Contreras, S., Remington, C. L., Headley, A. M., & Emel Ganapati, N. (2024). Organizational resilience in first-response agencies: Visual responses from first responders during the COVID-19 pandemic. *International Journal of Disaster Risk Reduction*, 107, 104467-. <https://doi.org/10.1016/j.ijdr.2024.104467>

Contreras, S., Witkowski, K., Pérodin, J., Remington, C. L., Headley, A. M., & Ganapati, N. E. (2024). First responder ladder of community engagement: Understanding community-facing activities during the COVID-19 pandemic. *Journal of Urban Affairs*, 1–23. <https://doi.org/10.1080/07352166.2024.2410277>

Witkowski, K., Lofaro, R. J., Headley, A. M., Contreras, S., **Remington, C. L.**, & Ganapati, N. E. (2024). Understanding problematic substance use among first responders during the COVID-19 pandemic: A survey of law enforcement, fire, and EMS workers in the United States. *The International Journal of Drug Policy*, 123, 104261–104261. <https://doi.org/10.1016/j.drugpo.2023.104261>

Remington, C. L., Witkowski, K., Ganapati, N. E., Headley, A. M., & Contreras, S. L. (2023). First Responders and the COVID-19 Pandemic: How Organizational Strategies Can Promote Workforce Retention. *American Review of Public Administration*. <https://doi.org/10.1177/02750740231192968>

Remington, C. L., Ganapati, N. E., & Newman, M. A. (2023). Cross-Cultural Emotional Labor: A Study of NGO Workers in Haiti. *International Journal of Public Administration*, 1–12. <https://doi.org/10.1080/01900692.2023.2262160>

Headley, A. M., Witkowski, K., **Remington, C.**, Ganapati, N. E., & Contreras, S. (2023). Trauma-Informed Organizational Climate and its Impact on Burnout in First Response Agencies during COVID -19. *Public Administration Review*. <https://doi.org/10.1111/puar.13764>

Headley, A.M., **Remington, C.**, Witkowski, K., Contreras, S.L. and Ganapati, N.E. (2022), The impact of COVID-19 on first responders in the United States of America, *International Journal of Emergency Services*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/IJES-12-2022-0071>

Neely, S., Eldredge, C., Ersing, R., & **Remington, C.** (2021). Vaccine Hesitancy and Exposure to Misinformation: a Survey Analysis. *Journal of General Internal Medicine: JGIM*, 37(1), 179–187. <https://doi.org/10.1007/s11606-021-07171-z>

Cabas, Lorenzo-Velazquez, C., Ingabire Abayo, N., Ji, C., Ramirez, J., Garcia, F. E., Pérodin, J., Hwang, Y.-W., Dashti, S., Ganapati, N. E., Nicolas, S., Whitworth, M. R. Z., Guerrier, K., Saint Fleur, N., Contreras, S., Lagesse, R., Marcelin, L. H., & **Remington, C. L.** (2022). “Intersectional Impacts of the 2021 Mw 7.2 Nippes, Haiti, Earthquake from Geotechnical and Social Perspectives”. *Bulletin of the Seismological Society of America*, 113(1), 73–98. <https://doi.org/10.1785/0120220118>

Reconnaissance following the August 14, 2021, Haiti earthquake: perspectives from geotechnical engineering and social/political sciences. *Geotechnical Extreme Events Reconnaissance (GEER) Report No. 073* <https://doi:10.18118/G60090>

Kroll, A., **Remington, C.**, Awasthi, P. Ganapati, N. (2021) Mitigating the negative effects of emotional labor. *A Study of Disaster Response and Recovery Workers after the 2010 Haiti Earthquake Governance*

Witkowski, K., **Remington, C.**, Ganapati, N.E. (2021). Focus Group Research in Disaster and Emergency Management in J. Rivera *Research Methods of Disaster and Emergency Management: Approaches in Application*. Routledge

Ganapati, N.E., **Remington, C.**, Newman, M. (2022). Emotional Labor, Gender, and Public Administration in P. Shields Handbook of Gender and Public Administration. Edward Elgar

Remington, C. (2020). Cultural Competence of NGO Recovery Workers in Haiti in C. Knox & B. Haupt Cultural Competency Case Studies for Emergency and Crisis Management. Routledge

Remington, C. (2020, August 21). Coronavirus pushes Floridians toward self-reliance in face of hurricanes. Tampa Bay Times. Retrieved from <https://www.tampabay.com/opinion/2020/08/21/coronavirus-pushes-floridians-toward-self-reliance-in-face-of-hurricanes-column/>

Remington, C. (2019). Cultural Competence in Long Term Recovery: Lessons from the 2010 Haitian Earthquake in F. Edwards Housing Recovery After Disasters Lanham, MD: Lexington Books.

Remington, C. (2018). Stability in Haiti: Current Trends in Violence In J. Rosen & M. Brienen Violence in the Americas pp 21-44 Lanham, MD: Lexington Books.

Remington, C. L., & Ganapati, N. E. (2017). Recovery worker skills in post-earthquake Haiti: the disconnect between employer and employee perspectives. Natural Hazards. doi:10.1007/s11069-017-2840-4

Remington, C. L., & Garcia-Zamor, J. (2017). Haiti: Fragile state or failed nation? In Fragile states in the Americas (pp. 241-258). Lanham: Lexington Books.

Remington, C., (2022). Cultural Competence in Nonprofit Organizations. In Global Encyclopedia of Public Administration, Public Policy, and Governance (pp. 1–12). Cham: Springer International Publishing.

Remington, C., (2022). Emotional Labor. In Global Encyclopedia of Public Administration, Public Policy, and Governance (pp. 1–13). Cham: Springer International Publishing.

Remington, C. L., & Ganapati, N. E. (2016, July 21). A Skills Mismatch in Post-Earthquake Haiti: How International Aid Organizations and Beneficiaries Value Competencies. PA Times Online

Remington, C., & Garcia-Zamor, J. (2015). The Obama doctrine in Haiti. In J. Rosen & H. Kassab The Obama Doctrine. Lanham, MD: Lexington Books.

Remington, C. (2014). The war on drugs in Haiti. In R. Zepeda & J. Rosen Cooperation and Drug Policies in the Americas: Trends in the Twenty-First Century pp 159-172. Lanham, MD: Lexington Books.

Remington, C., & Garcia-Zamor, J. (2013). In J. Rosen & M. Brienen Haiti: Prisons, organized crime, and drug trafficking. Prisons in the Americas in the

twenty first century: A human dumping ground pp 77-92. Lanham, MD: Lexington Books.

Teaching Experience

Assistant Professor **2018 - Current**
University of South Florida Tampa, FL

- PAD 6146 Nonprofit Management & Leadership
- PAD 6934 Emergency Management
- PAD 3003 Introduction to Public Administration
- PAD 6060 Public Administration Theory and Practice
- PAD 6060 Public Organizational Theory
- PAD 5035 International Development & Foreign Aid
- PAD 5170 Foreign Aid & NGO Management

Adjunct Instructor **2016 - 2018**
Florida International University Miami, FL

- PAD 3431 Exploring Leadership in Public Administration
- PAD 6838 Development Administration
- PAD 4223 Public Sector Budgeting

Teaching Assistant **2013 - 2017**
Florida International University Miami, FL

- Master Level
 - PAD 6306 Policy Analysis and Program Planning (6 semesters)
 - PAD 5426 Emergency Management and Planning (3 semesters)
 - PAD 6436 Professionalism and Ethics
 - PAD 3834/PAD 6836 International Public Administration (2 semesters)
 - PAD 5043 - Government and Minority Group Relations (Online)
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- PAD 6156 Applied Organization Theory and Behavior
 - PhD Level
 - PAD 7703 Empirical Methods in Public Administration (6 semesters)

Presentations & Invited Lectures

- Center for Leadership Research & Action Annual Event January 2024
Tampa, FL
 - Heartland Alliance for Collaborative Impact October 2023
Sebring, FL
 - Center for Leadership Research & Action Annual Event January 2023
Tampa, FL
 - American Society for Public Administration Conference March 2022
Jacksonville, FL

Remington, Christa "Mitigating the Impact of Concurrent Crises on First Responders"
 - Public Administration Review Symposium on Workplace Equity February 2022
Virtual

Remington, Christa "Creating Organizational Resilience: Mitigating the Impact of COVID-19 on First Responders"
 - American Society for Public Administration Conference March 2021
Virtual

Remington, Christa "Managing employees impacted by disaster"
 - American Society for Public Administration Webinar February 2020
Virtual

Remington, Christa "Challenges for first responders after disasters "
 - Network of Schools of Public Policy, Affairs, and Administration July 2019
San Juan, Puerto Rico
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- Remington, Christa "Managing employees impacted by disaster"
- **American Society for Public Administration Conference March 2019**
Washington, D.C.
Remington, Christa "Managing employees impacted by disaster"
 - **American Society for Public Administration Conference March 2018**
Denver, Colorado
Remington, Christa "The cultural competence of recovery workers"
 - **American Society for Public Administration Young Scholars Workshop July 2017 Chennai, India**
Remington, Christa "Cultural competence acquisition in post-disaster response and recovery"
 - **Annual Florida Public Administration Colloquium March 31, 2017**
Florida Atlantic University Boca Raton, FL
Remington, Christa "Cultural competence training and program effectiveness in post-disaster response and recovery"
 - **American Society for Public Administration Conference March 2016**
Seattle, Washington
Remington, Christa "Cultural competence training and program effectiveness after the 2010 Haitian earthquake"
 - **American Society for Public Administration Conference March 2014**
Washington, D.C.
Remington, Christa & Fraser, Nicki "Managing the human aspects of public service"
 - **ASPA South Florida Best Practices Conference April 2014**
Miami, FL
Remington, Christa "Fair compensation and the personal cost of emotional labor"
 - **ASPA South Florida Best Practices Conference March 2013**
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Miami, FL

Remington, Christa "Recovery Workers in Haiti: Exploring the disconnect between employer and employee perceptions"

- American Society for Public Administration Conference March 2013 New

Orleans, LA

Remington, Christa "Emotional labor in Haiti: perspectives on culture from international agencies"

- American Society for Public Administration Conference March 2012

Las Vegas, NV

Ganapati, Nazife, Newman, Meredith, & Remington, Christa "Emotionally and physically drained: Serving the public in the rubble of Haiti"

- Natural Hazards Conference July 2011

Boulder, CO

Remington, Christa "Disaster response and recovery workers: centrality of communicative, leadership and emotive skills in their lives".

Certificates and Training

Emergency Management Institute

- Certificate in Disaster Mitigation
- Incident Command System
- National Incident Management System
- Advanced Professional Series Certificate
- Certificate in University Teaching and Learning

Nonprofit Leadership Experience

Chief Financial Officer and Program Director, THE Mission Haiti Inc.

- Responsible for developing, implementing, and evaluating educational, leadership, and civic engagement projects in rural Haiti

Board Member, Equality International Inc.

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- Responsible for developing and evaluating economic development initiatives for entrepreneurs in Haiti

Board Member, Peacekeeper Initiative

- Responsible for fundraising and strategy for first responder mental health

Emergency Management Research Coordinator, Center for Leadership Research and Action

- Responsible for designing, conducting, and disseminating emergency management-related research.

Awards

2025 Women in Leadership & Philanthropy Faculty Excellence Award

2022 Heartland Alliance for Collaborative Impact Nonprofit Trailblazer Award

2017 Worlds Ahead Graduate Florida International University

2017 Best Presentation Honorable Mention, American Society for Public Administration Young Scholars Workshop

Summer 2016-Fall 2017 FIU Dissertation Year Fellowship

Spring 2016 FIU Doctoral Evidence Acquisition fellowship

2015 American Society for Public Administration Section on Emergency and Crisis Management Dissertation Award

2014 Haitian Studies Program of Excellence Research Fellowship, FIU Latin American and Caribbean Center

Fall 2012-Fall 2015 Research assistant fellowship from the Department of Public Administration, Florida International University

2012 Outstanding Service to the Department of Public Administration, Florida International University

Skills

- NVivo
 - Canvas, Blackboard, and Moodle
 - Remote teaching and instruction
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Professional Memberships

American Society for Public Administrators (ASPA)

- Suncoast Chapter
 - Board Member 2019-2025
- USF Student Chapter
 - Faculty Mentor
- Section on Emergency and Crisis Management
 - Co-Chair, Communications Committee (2020-2023)
 - Member, Marketing and Newsletter Committee
- Section for Women in Public Administration
- Section on Nonprofit Policy, Practice, & Partnerships

Association for Research on Nonprofit Organizations & Voluntary Action (ARNOVA)

Pi Alpha Alpha Honor Society

Society for Nonprofit Organizations

American Evaluation Association

- Caribbean Association of Research and Evaluation

Association for Experiential Education
