

KENNETH N. CISSNA

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A. EDUCATION

Ph.D.	Speech Communication	University of Denver	1975
M.S.Speech		Southern Illinois University, Carbondale	1971
B.A.	Speech	Humboldt State College (<i>magna cum laude</i>)	1970

B. ACADEMIC EMPLOYMENT

Professor Emeritus, Department of Communication, University of South Florida (USF), 2013 to present

Professor, Department of Communication, University of South Florida, 1991-2012

Associate Professor, Department of Communication, University of South Florida, 1982-91

Assistant Professor, Department of Communication, University of South Florida, 1979-82

Assistant Professor, Department of Communication, Saint Louis University (SLU), 1979-1975
(promoted to Associate Professor with tenure, 1979)

Graduate Teaching Assistant, Department of Speech Communication, University of Denver, 1973-75

Instructor in Speech, College of the Redwoods, 1972

Research Assistant, Southern Illinois University, 1970-71

Student Researcher, Humboldt State College, 1969

C. ACADEMIC ADMINISTRATION

Chair, Department of Communication, USF, 2006-12 [research leave for 2010-11 academic year]

Director of Graduate Studies, Department of Communication, USF, 1985-94

Director of Undergraduate Studies, Department of Communication, USF, 1993-95

Supervisor, SPC 3301, "Interpersonal Communication" course, USF, 1992-2005

Director of Graduate Program, Department of Communication, SLU, 1975-1979

D. VISITING ACADEMIC POSITIONS

Visiting Professor, Department of Communication, University of Southern Mississippi, 2013.
(Assumed responsibility for last two-thirds of a graduate seminar in Interpersonal Communication during Spring semester—conducted mostly via Skype and Face Time and two in-person sessions)

Guest Professor, “Applying Dialogue-Based Approaches in Communication Research: Methods for Tackling Complex Analysis and Practice,” Nordic Network for the Study of Dialogic Communication of Research and Danish National Research School in Media, Communication, and Journalism, University of Roskilde, Denmark, 2010. (Co-instructor with Drs. Louise Phillips, Marianne Kristiansen, and Ewa Gunnarsson; 4-day seminar)

E. HONORS AND AWARDS

Recipient, Distinguished Service Award, University of South Florida, 2013.

Recipient, Michael M. Osborn Teacher–Scholar Award, Southern States Communication Association, 2013 [“honors SSCA members who have balanced professional careers, having achieved excellence in teaching, scholarship, and service”]

Recipient, Gerald M. Phillips Award for Distinguished Applied Communication Scholarship, National Communication Association, 2008

Recipient, T. Earle Johnson–Edwin Paget Distinguished Service Award, Southern States Communication Association, 2007

Named, ECA Centennial Scholar of Applied Communication, Eastern Communication Association, 2009 [one of three]

Invited Participant, “Scholars’ Office Hours,” National Communication Association convention, Washington, D.C., 2013. [Top 75 scholars invited by NCA president]

Recipient, Distinguished Award for an Edited Scholarly Book, Applied Communication Division, National Communication Association, 2010. (with Lawrence R. Frey)

Selected, Seminar Leader, Hope Conference: NCA Institute for Faculty Development, Randolph-Macon College, Ashland, VA, 2009

Featured, Program, “Centennial Scholars of Applied Communication: James W. Chesebro, Kenneth Cissna, and Mark Hickson,” Eastern Communication Association convention, Philadelphia, 2009

Invited Participant, Deliberative Democracy Exchange, Kettering Foundation, Dayton, OH, 2008

Featured, Spotlight Program, Southern States Communication Association, 2008

Listed, *Who’s Who in American Education* (8th ed.), 2007-08

Recipient, Faculty Mentor Award, College of Arts and Sciences, University of South Florida, 2006

Rapporteur, “Catching Ourselves in the Act: A Collaborative Planning Session to Enrich our Discipline through Social Constructionist Approaches” (National Communication Association Summer Institute), Albuquerque, 2006 (invited)

Honoree, Inaugural Gold Circle Celebration, University of South Florida, 2004

Included, Who’s Who in Social Sciences Higher Education, AcademicKeys, 2004

Selected, President’s Award for Faculty Excellence, USF, 2002-03

Selected, Outstanding Scholar, Communication Theory Division, Southern States Communication Association, 2002

Recipient, Sabbatical Leave, USF, 1988-89, 1995-96, 2002-03

Listed, *Directory of American Scholars* (7th, 8th, and 11th eds.), 1978, 1982, 2003

Listed, *International Directory of Distinguished Leadership* (10th ed.), 2002

Visiting Scholar, Conference-USA, University of Memphis, 2001

Invited Participant, “Alta Conference on Dialogue,” University of Utah, 1998

Recipient, “Top Paper,” Applied Communication Division, SSCA, 1998

Member of Honour, Swedish Network for Confirmation Research, 1996

Invited Participant, Debut Program of the Interpersonal Communication Division, SSCA, Memphis, TN, 1996

Recipient, Outstanding Book Award, Applied Communication Division, Speech Communication Association, 1995

Recipient, Scholar of the Year, Florida Communication Association, 1990

Recipient, First Annual Alumni Professor Award, University of South Florida, 1981-82 [“to recognize outstanding new faculty members for their contribution in teaching, research, and service to the community and the University”]

Listed, *Who’s Who in the South and Southwest* (19th, 20th, 21st, and 22nd eds.), 1983-84, 1986-87, 1988-89, 1990-91

Listed, *Men of Achievement* (7th, 11th, and 13th eds.), 1979-80, 1985, 1988

Recipient, Top Four paper, Rhetoric and Public Address Divisions, Southern Speech Communication Association/Central States Speech Association Joint Meeting, 1987

Listed, *Dictionary of International Biography* (19th ed.), 1985

Listed, *Outstanding Young Men of America* (20th ed.), 1982

Listed, *Personalities of the South* (11th ed.), 1980-81

Invited Participant, "International Invitation Program in Organizational Communication,"
Communication Association of the Pacific, Tokyo, Japan, 1978

Recipient, Top Three paper, Communication Theory Division, Central States Speech Association, 1976

Selected Participant, Doctoral Honors Seminar, "The Development of Theory and Research in
Interpersonal Communication," Speech Communication Association and Michigan State
University, 1975

Recipient, "Dean's Scholarship," Graduate School of Arts and Sciences, University of Denver, 1973

Listed, *Who's Who Among Students in American Colleges and Universities*, 1970

Recognized, "Outstanding Student," Department of Speech, Humboldt State College, 1970

Named, Member, Pi Kappa Delta (honorary forensic fraternity), Humboldt State College, 1970

Member, "Green and Gold Key" (an academic and activity honorary organization), Humboldt State
College, 1969

Life Member, California Scholastic Federation, 1965

F. KEYNOTE, UNIVERSITY, AND OTHER MAJOR LECTURES

Invited Lecture, "Studying Interpersonal Dialogue," University of Denver, 2013.

Invited Lecture, "The Past as Prologue: Applied Communication Research in the 21st Century,"
University of Southern Mississippi, 2013

Guest Lecture, "Dialogic Communication Theory and Research," University of Roskilde, Roskilde,
Denmark, 2010.

Keynote Address, "Studying Interpersonal Dialogue," NCA Institute for Faculty Development (Hope
Conference), Randolph-Macon College, Ashland, VA, 2009

Primary Address, "My Way to the Buber-Rogers Dialogue: Carl Rogers, Martin Buber, and Moments
of Meeting," Symposium: 50. Jahrestag des Dialoges zwischen Martin Buber und Carl R. Rogers
[Symposium on the 50th Anniversary of the Dialogue between Martin Buber and Carl R. Rogers],
Internationales Symposium an der Universitat Wien [International Symposium of the University of
Vienna], Vienna, Austria, 2007

Plenary Address, "The Rhetorical Study of Dialogue," International Association for Dialogue Analysis,
Dialogue Analysis XI Conference, University of Muenster, Muenster, Germany, 2007

Keynote Address, “Communication and Dialogue: Facing the Challenges of the 21st Century,” Florida Communication Association, 2003

Invited Lecture, “Dialogue as Moments of Meeting: The 1957 Dialogue Between Martin Buber and Carl Rogers,” University of Memphis, 2001

Invited Lecture, “Theorizing about Dialogic Moments: A Lesson from the Buber-Rogers Dialogue,” University of Denver, 1997

Invited Lecture, “Relational Communication and Human Dialogue,” University of Denver, 1997

G. RESEARCH AND SCHOLARSHIP

1. Research Interests

Applied Communication
Communication Theory
Dialogic Communication
Group Communication
Interpersonal and Relational Communication
Marital and Family Communication

2. Publications¹

a. Books

Frey, L. R., & Cissna, K. N. (Eds.) (2009). *Routledge handbook of applied communication research*. New York: Routledge.

→ Winner: “Distinguished Award for an Edited Scholarly Book,” Applied Communication Division, National Communication Association, 2010

Anderson, R. Baxter, L. A., & Cissna, K. N. (Eds.). (2004). *Dialogue: Theorizing difference in communication studies*. Thousand Oaks, CA: Sage.

Cissna, K. N., & Anderson, R. (2002). *Moments of meeting: Buber, Rogers, and the potential for public dialogue*. Albany: State University of New York Press.

Anderson, R., & Cissna, K. N. (1997). *The Martin Buber – Carl Rogers dialogue: A new transcript with commentary*. Albany: State University of New York Press.

¹In this *curriculum vitae*, “contracted” indicates that I have an agreement with the publisher or editor and am working on producing the piece; “forthcoming” means that the item is written and accepted by the editor for publication, but not yet with the publisher and in production; “in press” indicates that the item is with the publisher, in production, and should appear soon.

→Japanese Translation: Anderson, R., & Cissna, K. N. (2007). *The Martin Buber – Carl Rogers dialogue: A new transcript with commentary* (K. Yamada, N. Imai, & S. Nagashima, Trans.). Tokyo: Shunjusha Publishers.

Cissna, K. N. (Ed.). (1995). *Applied communication in the 21st century*. Mahwah, NJ: Lawrence Erlbaum.

→Winner: “Outstanding Book” Award, Applied Communication Division, Speech Communication Association, 1995

Anderson, R., Cissna, K. N., & Arnett, R. C. (Eds.). (1994). *The reach of dialogue: Confirmation, voice, and community*. Cresskill, NJ: Hampton Press.

b. Monographs

Anderson, R., Cissna, K. N., & Clune, M. (2003). The rhetoric of public dialogue. *Communication Research Trends*, 22, 1-37.

c. Book Chapters

Anderson, R., & Cissna, K. N. (2016). Public opponents cooperating: Possibilities for dialogue in popular culture controversies. In A. F. Herrmann and A. Herbig (Eds.), *Communication perspectives on popular culture* (pp. 167-180). New York: Lexington Books.

Anderson, R., & Cissna, K. N. (2012). Martin Buber: “Bearing witness to an experience.” In J. Hannan (Ed.), *Philosophical profiles in the theory of communication* (pp. 127-158). New York: Peter Lang.

Cissna, K. N. (2011). Studying communication, confirmation, and dialogue: In dialogue with Maurice Friedman. In K. P. Kramer (Ed.), *Dialogically speaking: Maurice Friedman’s interdisciplinary humanism* (pp. 262-276). Eugene, OR: Pickwick Publications.

Cissna, K. N. (2009). [Social construction in applied communication](#). In G. J. Galanes & W. Leeds-Hurwitz (Eds.), *Socially constructing communication* (pp. 175-188). Cresskill, NJ: Hampton Press.

Cissna, K. N., & Frey, L. R. (2009). Introduction. In L. R. Frey & K. N. Cissna (Eds.), *Routledge handbook of applied communication research* (pp. xxix-xl). New York: Routledge.

Cissna, K. N., Eadie, W. F., & Hickson, M., III. (2009). The development of applied communication research. In L. R. Frey & K. N. Cissna (Eds.), *Routledge handbook of applied communication research* (pp. 3-25). New York: Routledge.

Cissna, K. N., & Anderson, R. (2008). Dialogic rhetoric, coauthorship, and moments of meeting. In E. Weigand (Ed.), *Rhetoric and dialogue* (pp. 39-53). Amsterdam: John Benjamins.

- Anderson, R., & Cissna, K. N. (2008). Dismissiveness and dialogic ethics: Rush Limbaugh and public dialogue. In R. C. Arnett & K. Roberts (Eds.), *Communication ethics: Cosmopolitanism and provinciality* (pp. 263-284). New York: Peter Lang.
- Cissna, K. N., & Anderson, R. (2004). Public dialogue and intellectual history: Hearing multiple voices. In R. Anderson, L. A. Baxter, & K. N. Cissna (Eds.), *Dialogue: Theorizing difference in communication studies* (pp. 193-208). Thousand Oaks, CA: Sage.
- Anderson, A., Baxter, L. A., & Cissna, K. N. (2004). Texts and contexts of dialogue. In R. Anderson, L. A. Baxter, & K. N. Cissna (Eds.), *Dialogue: Theorizing difference in communication studies* (pp. 1-17). Thousand Oaks, CA: Sage.
- Anderson, R., Baxter, L. A., & Cissna, K. N. (2004). Concluding voices, conversation fragments, and a temporary conclusion. In R. Anderson, L. A. Baxter, & K. N. Cissna (Eds.), *Dialogue: Theorizing difference in communication studies* (pp. 259-267). Thousand Oaks, CA: Sage.
- Cissna, K. N. (1997). Accuracy of interpersonal perception. In T. Singelis (Ed.), *Teaching about culture, ethnicity, and diversity: Exercises and planned activities* (pp. 175-185). Thousand Oaks, CA: Sage.
- Cissna, K. N., & Anderson, R. (1996). Dialogue in public: Looking critically at the Buber-Rogers dialogue. In M. Friedman (Ed.), *Martin Buber and the human sciences* (pp. 191-206). Albany: State University of New York Press.
- Cissna, K. N. (1995). Introduction. In K. N. Cissna (Ed.), *Applied communication in the 21st century* (pp. ix-xiv). Mahwah, NJ: Lawrence Erlbaum.
- Anderson, A., Cissna, K. N., & Arnett, R. C. (1994). (a) Introduction, (b) Dialogue's ground, (c) The relational region: The language of mutuality, (d) The technological region: Contexts of mediation, (e) The self region: Voices at the boundary, (f) Friendship and intimacy, (g) Ethics, and (h) Community. Brief essays in R. Anderson, K. N. Cissna, & R. C. Arnett (Eds.), *The reach of dialogue: Confirmation, voice, and community* (pp. 1-6, 31-33, 53-55, 71-72, 111-113, 141-142, 179-181, 247-248, 261-262, 291-292, respectively). Cresskill, NJ: Hampton Press.
- Cissna, K. N., & Anderson, R. (1994). Communication and the ground of dialogue. In R. Anderson, K. N. Cissna, & R. C. Arnett (Eds.), *The reach of dialogue: Confirmation, voice, and community* (pp. 9-30). Cresskill, NJ: Hampton Press.
- Bochner, A. P., Cissna, K. N., & Garko, M. G. (1991). Optional metaphors for studying interaction. In B. Montgomery & S. Duck (Eds.), *Studying interpersonal interaction* (pp. 16-34). New York: Guilford Press.
- Cissna, K. N., & Sieburg, E. (1981). Patterns of interactional confirmation and disconfirmation. In C. Wilder-Mott & J. H. Weakland (Eds.), *Rigor and imagination: Essays from the legacy of Gregory Bateson* (pp. 253-282). New York: Praeger.

- Reprinted in: Stewart, J. R. (2006). *Bridges not walls: A book about inter-personal communication* (9th ed., pp. 429-439). New York: McGraw Hill.
- Reprinted in: Stewart, J. R. (2002). *Bridges not walls: A book about inter-personal communication* (8th ed., pp. 431-441). New York: McGraw Hill.
- Reprinted in: Stewart, J. R. (1999). *Bridges not walls: A book about inter-personal communication* (7th ed., pp. 336-346). New York: McGraw Hill.
- Reprinted in: Redmond, M. V. (Ed.). (1995). *Interpersonal communication: Readings in theory and research* (pp. 301-317). Fort Worth, TX: Harcourt Brace.
- Reprinted in: Stewart, J. R. (1995). *Bridges not walls: A book about inter-personal communication* (6th ed., pp. 292-301). New York: McGraw Hill.
- Reprinted in: Stewart, J. R. (1990). *Bridges not walls: A book about inter-personal communication* (5th ed., pp. 237-245). New York: McGraw Hill.
- Reprinted in: Stewart, J. R. (1986). *Bridges not walls: A book about inter-personal communication* (4th ed., pp. 230-239). New York: Random House.

Cissna, K. N., & Surbaugh, L. A. (1976). An economic model of interpersonal communication. In M. Hickson III & F. E. Jandt (Eds.), *Marxian perspectives on human communication* (pp. 66-86). Rochester, NY: PSI.

d. Articles in Refereed Journals

- Cissna, K. N. (2010). Qualitative research in communication. *Southern Communication Journal*, 75, 1-7.
- Anderson, R., & Cissna, K. N. (2008). Fresh perspectives in dialogue theory. *Communication Theory*, 18, 1-4.
- Cissna, K. N., & Anderson, R. (2005). A failed dialogue? Revisiting the 1975 meeting of Gregory Bateson and Carl Rogers. *Cybernetics and Human Knowing*, 12, 120-136. [Special issue celebrating the centennial of Gregory Bateson's birth]
- Grant, C. H., III, Rosenfeld, L. B., & Cissna, K. N. (2004). Effects of family-of-origin alcohol abuse on the self-perceived communication competence of the children. *Communication Research Reports*, 21, 47-59.
- Hammond, S. C., Anderson, R., & Cissna, K. N. (2003). The problematics of dialogue and power. *Communication Yearbook*, 27, 125-157.
- Cissna, K. N. (2000). Applied communication research in the 21st century. *Journal of Applied Communication Research*, 28, 169-173.

- Grant, C. H., III, Cissna, K. N., & Rosenfeld, L. B. (2000). Patients' perceptions of physicians' communication and outcomes of the accrual to trial process. *Health Communication, 12*, 23-39.
- Cissna, K. N., & Anderson, R. (1998). Theorizing about dialogic moments: The Buber-Rogers position and postmodern themes. *Communication Theory, 8*, 63-104.
- Cissna, K. N., & Anderson, R. (1998). Correction to: "Carl Rogers in Dialogue with Martin Buber: A New Analysis." *Person-Centered Journal, 5*(1), 63-65.
- Cissna, K. N., & Anderson, R. (1997). Carl Rogers in dialogue with Martin Buber: A new analysis. *Person-Centered Journal, 4*(2), 4-13.
- Anderson, R., & Cissna, K. N. (1996). Criticism and conversational texts: Rhetorical bases of role, audience, and style in the Buber-Rogers dialogue. *Human Studies, 19*(1), 85-118.
- Cissna, K. N., & Anderson, R. (1994). The 1957 Martin Buber-Carl Rogers dialogue, as dialogue. *Journal of Humanistic Psychology, 34*(1), 11-45.
- Cissna, K. N., (1992). The person-centered approach to interpersonal communication. *Florida Communication Journal, 20*(2), 4-14.
- Cissna, K. N., Garvin, B. J., & Kennedy, C. W. (1990). Reliability in coding social interaction: A study of confirmation. *Communication Reports, 3*(2), 58-69.
- Cissna, K. N., Cox, D. E., & Bochner, A. P. (1990). The dialectic between marital and parental relationships within the stepfamily. *Communication Monographs, 57*, 44-61.
- Reprinted in: Handel, G., & Whitchurch, G. G. (Eds.). (1994). *The psychosocial interior of the family* (4th ed., pp. 255-279). New York: Aldine de Gruyter.
- Cissna, K. N., & Anderson, R. (1990). The contributions of Carl Rogers to a philosophical praxis of dialogue. *Western Journal of Speech Communication, 54*, 125-147.
- Garvin, B. J., Kennedy, C. W., Cissna, K. N. (1988). Reliability in category coding systems. *Nursing Research, 37*(1), 52-55.
- Garko, M. G., & Cissna, K. N. (1988). Communication and values: An axiological reinterpretation of I. A. Richards's theory of communication. *Southern Speech Communication Journal, 53*, 121-139.
- Cissna, K. N., & Sturgis, K. A. (1984). An index to the *Journal of Applied Communication Research*, Volumes one to twelve. *Journal of Applied Communication Research, 12*(2), 142-153.
- Cissna, K. N. (1984). Phases in group development: The negative evidence. *Small Group Behavior, 15*, 3-32.

- Cissna, K. N. (1982). What is applied communication research? *Journal of Applied Communication Research*, 10(2), i-iii.
- Cissna, K. N., & Carter, D. A. (1982). The employment interview workshop: A communication skills approach. *Journal of Employment Counseling*, 19(2), 57-66.
- Carter, D. A., & Cissna, K. N., (1981). Building communication competencies through interviewing. *Florida Speech Communication Journal*, 9(2), 8-18.
- Cissna, K. N. (1980). Observing communication processes in classroom discussion groups. *Florida Speech Communication Journal*, 8(2), pp. 1-8.
- Cissna, K. N. (1980). What is interpersonal communication? *The Communicator*, 10(1), 52-63.
- Cissna, K. N. (1979). The organizational communication audit as a project for the introductory organizational communication class. *Communication*, 8(2), 131-134.
- Cissna, K. N., (1979). Self actualization and interpersonal communication effectiveness. *Missouri Speech Journal*, 10, 7-18.
- Cissna, K. N., & Keating, S. (1979). Speech communication antecedents of perceived confirmation. *Western Journal of Speech Communication*, 43, 48-60.
- Hutchinson, J. A., Cissna, K. N., Hall, M. E., & Backlund, P. (1978). Videotape self-confrontation as a technique to enhance interpersonal communication effectiveness. *Communication Education*, 27, 245-250.

e. Reference Works

- Cissna, K. N., & Anderson, R. (2018). Martin Buber: Dialogic ethics. In R. C. Arnett, A. M. Holba, & S. Mancino (Eds.), *An encyclopedia of communication ethics: Goods in contention* (pp. 75-79). New York: Peter Lang Publishing.
- Cissna, K. N., & Anderson, R. (2009). Rogerian dialogue theory. In S. W. Littlejohn & K. A. Foss (Eds.), *Sage encyclopedia of communication theory* (pp. 487-491). Thousand Oaks, CA: Sage.
- Anderson, R., & Cissna, K. N. (2009). I and thou. In S. W. Littlejohn & K. A. Foss (Eds.), *Sage encyclopedia of communication theory* (pp. 857-491). Thousand Oaks, CA: Sage.
- Bartesaghi, M., & Cissna, K. N. (2009). Social construction. In W. F. Eadie (Ed.), *21st century communication: A reference handbook* (pp. 128-136). Thousand Oaks, CA: Sage.

f. Editorial Responsibilities (see also Reviewing [J/2 below])

Founding Editor, *Qualitative Communication Research*, 2011-13 (volumes 1 and 2)

→ “Writing Ethnographic Joy” (Volume 1, Number 2, Summer 2012; W. B. Myers, Guest Editor) received the “Special Issue of the Year Award” from the Ethnography Division of NCA, Orlando, FL 2012

→ Laura Ellingson and Margaret Quinlan, "Beyond the Research/Service Dichotomy: Claiming *All* Research Products for Hiring, Evaluation, Tenure, and Promotion" (Volume 1, Number 3, Fall 2012) received the “Anita Taylor Outstanding Published Article or Book Chapter Award” presented by the Organization for the Study of Communication, Language, and Gender, Houghton, MI, 2013

Editor, *Southern Communication Journal*, 1999-2002 (Editor-Elect, 1998-99)

→ Cissna, K. N. (Ed.). (2000, Winter/Spring). Studies in dialogue [Special issue]. *Southern Communication Journal*, 65(2 & 3).

Editor, *Journal of Applied Communication Research*, 1981-86 (Co-Editor, 1980-81)

→ Cissna, K. N. (Ed.). (1983, Spring). Communication strategies for planned change [Special issue]. *Journal of Applied Communication Research*, 11(1).

→ Cissna, K. N. (Ed.). (1982, Spring). Application of communication theory to communication practice [Special issue]. *Journal of Applied Communication Research*, 10(1).

Guest Editor, Special Issue, “Qualitative Research in Communication,” *Southern Communication Journal*, September-October 2010.

→ Cissna, K. N. (Guest Ed.). (2010, September-October). Qualitative research in communication [Special issue]. *Southern Communication Journal*, 75(4).

Guest Co-Editor, Special Issue, “Fresh Perspectives in Dialogue Theory,” *Communication Theory*, February 2008.

→ Cissna, K. N., & Anderson, R. (Guest Eds.). (2008, February). Fresh perspectives in dialogue theory [Special issue]. *Communication Theory*, 18(1).

Member, Editorial Board, *Journal of Applied Communication Research* [NCA], 1990-93, 1993-96, 1999-2002, 2002-05, 2005-08, 2008-11

→ Contributor, “Communication Scholars’ Narratives of IRB Experiences,” for a Special Issue on “Communication Research and Institutional Review Boards,” *Journal of Applied Communication Research*, 2005 (see p. 230) [with Linda Vangelis]

→ Member, Editorial Board, Special Issue on “2005 Atlantic Hurricane Season,” *Journal of Applied Communication Research*, 2006-07

Member, Editorial Board, *Southern Communication Journal*, 1996-99, 2002-05, 2008-10, 2011-

→Member, Editorial Board, Special Issue on “Organizational Discourse and Citizenship,”
Southern Communication Journal, 2002

Member, Editorial Board, *Communication Yearbook*, 2012-13, 2013-14

Member, Editorial Board, *Western Journal of Communication*, 2010-14

Member, Editorial Board, *Qualitative Research Reports in Communication*, 2008-11

Member, Editorial Board, *Communication Studies*, 2003-06, 2006-09, 2010-12, 2013-15, 2016-18

Member, Editorial Board, Dialogue Studies book series, John Benjamins Publishing Company, 2006-present

Member, Editorial Board, *Journal of Family Communication*, 2000-04

→Member, Editorial Board, Special Issue on “Communication and Diversity in Contemporary Families,” *Journal of Family Communication*, 2002

Member, Editorial Board, Applied Communication Book Series, SCA, 1990-94

Member, Editorial Board, *Florida Communication Journal*, 1988-90, 1994-95, 1996-99

g. Book Reviews

Cissna, K. N. (1998). [Review of the book, *The fragile community: Living together with AIDS*]. *Health Communication*, 10, 107-109.

Cissna, K. N. (1985). [Review of the book, *Confirmation of otherness: In family, community, and society*]. *Southern Speech Communication Journal*, 51, 89-90.

Cissna, K. N. (1982). [Review of the book, *A way of being*]. *Journal of Communication Therapy*, 1(1), 83-85.

Cissna, K. N. (1981). [Review of the book, *Television in America*]. *Journal of Communication*, 31(3), 211-212.

Cissna, K. N. (1981). [Review of the books, *Essential interviewing: A programmed approach to effective communication*, *Selection interviewing for managers*, and *Professional interviewing*]. *Communication Education*, 30, 88-89.

Cissna, K. N., (1978). [Review of the book, *Shyness: What it is/what to do about it*]. *Communication Education*, 27, 76.

Cissna, K. N., (1977). Review of the book, *Mediaworld: Programming the public*. *America*, 137(9), 196.

Cissna, K. N. (1977). [Review of the book, *Between people: A new analysis of interpersonal communication*] *Communication Quarterly*, 25, 43-44.

In addition, eight reviews in *Choice* published between 1977 and 1981.

h. Minor Publications and Archives

Cissna, K. N., & Anderson, R. (2011). From the source: On Carl Rogers. In S. W. Littlejohn & K. A. Foss, *Theories of human communication* (10th ed.; p. 253). Long Grove, IL: Waveland Press. (100 words)

Cissna, K. N., & Anderson, R. (Eds. & Transcribers). (1999). Martin Buber and Carl Rogers [Original transcript of Buber-Rogers dialogue]. In J. B. Agassi (Ed.), *Martin Buber on psychology and psychotherapy: Essays, letters, and dialogue* (pp. 246-270). Syracuse, NY: Syracuse University Press.

→ German translation reprinted as: Offentlicher dialog zwischen Martin Buber und Carl Rogers, 18. April 1957 [Public dialogue between Martin Buber and Carl Rogers, April 18, 1957]. In Buber, M. (2008). *Werkausgabe 10: Schriften zur psychologie und psychotherapie* [Collected Works: Vol. 10. Writings on psychology and psychotherapy] (J. B. Agassi, Ed.; pp. 236-258). Gütersloh, Germany: Gütersloher Verlagshaus.

Cissna, K. N., & Anderson, R. (Eds. & Transcribers). (1996). *Dialogue between Martin Buber and Carl Rogers*. Transcript in The Carl R. Rogers Collection, Library of Congress, Washington, DC; The Martin Buber Archives, Jewish National & University Library, Jerusalem, Israel; and The Humanistic Psychology Archive, Department of Special Collections, Davidson Library, University of California, Santa Barbara.

→ Abridged and adapted for the stage as “Buber and Rogers on Psychotherapy as Human Encounter,” by Zmira Heizner, Haifa University, 2009. [Translation published in Hebrew in *Studies in Education*, April 2010, pp. 72-83]

Garko, M. G., & Cissna, K. N. (1987). *Communication and values: An axiological reinterpretation of I. A. Richards's theory of communication*. [ERIC Document Reproduction Service No. ED 280 099]

Cissna, K. N. (1983). (Ed.), *Communication and human values*, by J. K. Jenson. Department of Communication, University of South Florida. (Available through University Media Center, USF Library, Tampa)

Cissna, K. N. (1981). Asking questions in the library employment interview. In USF Library Committee on Professional Concerns, *USF Libraries Search Committee Handbook*. [ERIC Document Reproduction Service No. ED 224 485]

Lehrer, S., & Cissna, K. N. (1978). *Television viewing of selected sixth, seventh, and eighth grade students*. [ERIC Document Reproduction Service No. ED 144 120]

Cissna, K. N. (1976). *Interpersonal confirmation: A review of current theory, measurement, and research*. [ERIC Document Reproduction Service No. ED 126 544]

Cissna, K. N., & Hall, M. E. (1975). *Video simulation as an educational tool*. [ERIC Document Reproduction Service No. ED 119 277]

Cissna, K. N., & Cissna, L. S. (1974, April 4, 21). An economic model . . . *Free*, 6(9 & 10), 11-13, 10-11.

Cissna, K. N., & Cissna, L. S. (1973, March 5). Liberation: Ms./Mr. *Greeley Normal*, No. 10, p. 5.

Cissna, L. S., & Cissna, K. N. (1973). *An economic model of interpersonal communication*. [ERIC Document Reproduction Service No. ED 077 053]

Cissna, K. N., & Cissna, L. S. (1972, November 17). From the election. *Greeley Normal*, p. 6.

3. Convention/Conference Papers

Cissna, K. N. (2017, April). Following Up on the Manuscript Under Long-Term Review.” SSCA, Greenville, SC.

Cissna, K. N., Eadie, W. F., & Hickson, M., III. (2009, November). *The development of applied communication research*. Applied Communication Division’s “Five Year’s Out” Program, National Communication Association [NCA] Convention, Chicago. [Presented by Eadie]

Eadie, W. F., & Cissna, K. N. (2006, November). *Applied communication research as an intellectual construct in communication*. NCA Convention, San Antonio, TX. (Competitively selected)

Cissna, K. N., & Blaeuer, D. (2006, October). *Teaching a class in public discourse*. Florida Communication Association [FCA] Convention, St. Petersburg, FL. (Invited)

Cissna, K. N. (2006, August). *Remarks of the applied communication Rapporteur*. Catching Ourselves in the Act: A Collaborative Planning Session to Enrich our Discipline through Social Constructionist Approaches” (NCA Summer Institute), Albuquerque, NM. (Invited)

Hickson, M., III., Cissna, K. N., & Eadie, W. F. (2006, April). *A history of applied communication*. Southern States Communication Association [SSCA] Convention, Dallas, TX. (Part of competitively selected program)

Cissna, K. N., & Anderson, R. (2005, May). *The context of the Buber-Rogers dialogue*. Preconference on “A Dialogue on Dialogue: Examining the Normative and Descriptive Traditions,” International Communication Association [ICA] Convention, New York, NY. (Invited)

Cissna, K. N. (2005, May). *Hearing multiple voices in dialogue research*. Preconference on “A Dialogue on Dialogue: Examining the Normative and Descriptive Traditions,” ICA Convention, New York, NY. (Invited)

- Cissna, K. N. (2005, April). *Promoting public dialogue: An undergraduate class*. SSAC Convention, Baton Rouge, LA. (Invited)
- Cissna, K. N. (2003, April). *The natural history of a manuscript: From the perspective of the editor*. SSAC Convention, Birmingham, AL. (Part of competitively selected program)
- Cissna, K. N. (2002, January). *The significance of research on dialogue*. Colloquium, Department of Communication, North Carolina State University, Raleigh, NC.
- Cissna, K. N. (2002, November). *The future of dialogue research*. Colloquium, Department of Communication, University of South Florida, Tampa, FL.
- Cissna, K. N., & Anderson, R. (1999, April). *Hearing multiple voices in dialogue research*. Joint SSAC and Central States Communication Association (CSCA) Convention, St. Louis, MO. (Competitively selected)
- Cissna, K. N. (1998, November). *Applied communication in the 21st century*. NCA Convention, New York. (Part of competitively selected program)
- Grant, C. H. III, & Cissna, K. N. (1998, April). *The impact of communication on the accrual to trial process*. SSAC Convention, San Antonio, TX. (Competitively selected—received “top paper” award in Applied Communication Division)
- Cissna, K. N., & Anderson, R. (1997, May). *Structuring dialogue in a media age*. ICA Convention, Montreal, Canada. (Part of competitively selected program)
- Cissna, K. N., & Anderson, A. (1996, April). *Buber, Rogers, and the theory of human relationships*. SSAC Convention, Memphis, TN. (Invited)
- Cissna, K. N. (1995, May). *Organized dialogue projects in public discourse*. Eastern Communication Association [ECA] Convention, Pittsburgh, PA. (Part of competitively selected program)
- Cissna, K. N., & Anderson, R. (1993, October). *Studying dialogue in the Buber-Rogers dialogue*. Temple Discourse Conference, “Conversation as an Art of Discovery,” Philadelphia, PA.
- Anderson, R., & Cissna, K. N. (1993, April). *Criticism and conversational texts: Some (anti)methods for finding the dialogue in the Buber-Rogers dialogue*. Joint SSAC/CSCA Convention, Lexington, KY. (Competitively selected)
- Cissna, K. N. (1992, November). *Bridging the gap in applied communication: Graduate education in the communication century*. Speech Communication Association [SCA] Convention, Chicago, IL. (Part of competitively selected program)
- Cissna, K. N. (1991, October). *Studying audience, role, and interpersonal style in public dialogue*. Colloquium, Department of Communication, University of South Florida, Tampa, FL.

- Anderson, R., & Cissna, K. N. (1991, May). *The Buber-Rogers dialogue: Studying the influence of role, audience, and style*. An International, Interdisciplinary Conference, "Martin Buber: His Impact on the Human Sciences," San Diego State University, San Diego, CA. (Invited)
- Cissna, K. N. (1991, April). *The dialogical perspective in communication*. CSCA Convention, Chicago, IL. (Part of competitively selected program)
- Cissna, K. N. (1990, October). *The person-centered approach of Carl Rogers*. FCA Convention, Tallahassee, FL. (invited)
- Cissna, K. N. (1990, March). *The incompatibility of departments of communication(s)*. SSCA Convention, Birmingham, AL. (Invited)
- Porter, D. T., & Cissna, K. N. (1990, May). *A cauffective model of interpersonal sequencing: An ontologically based conception of communication*. ICA Convention, Dublin, Ireland. (Competitively selected)
- Bochner, A. P., Secklin, P., & Cissna, K. N. (1989, April). *On taking relational communication more seriously*. SSCA Convention, Louisville, KY. (Invited)
- Cissna, K. N., & Jablonski, C. J. (1989, April). *Admission and preparation of graduate students*. Pre-Conference on Graduate Education, SSCA Convention, Louisville, KY. (Invited)
- Porter, D. T., & Cissna, K. N. (1988, April). *A cauffective model of the duel nature of interpersonal sequencing*. SSCA Convention, Memphis, TN. (Competitively selected)
- Cissna, K. N. (1987, May). *Applied communication: A research perspective*. ECA Convention, Syracuse, NY. (Invited—did not attend)
- Garko, M. G., & Cissna, K. N. (1987, April). *Communication and values: An axiological reinterpretation of I. A. Richards's theory of communication*. SSCA/CSCA Joint Convention, St. Louis, MO. (Competitively selected—"Top Four" Program) [ERIC Document Reproduction Service No. ED 280 099]
- Cissna, K. N. (1987, April). *Advances in the analysis of confirming and disconfirming behaviors*. SSCA/CSCA Joint Convention, St. Louis, MO. (Competitively selected)
- Cissna, K. N., & Anderson, R. (1986, November). *Empathy, genuineness and communication: The concept of dialogue of Carl Rogers*. SCA Convention, Chicago, IL. (Part of competitively selected program)
- Cissna, K. N. (1986, November). *On observing confirmation and disconfirmation: Review, critique and proposal*. SCA Convention, Chicago, IL. (Competitively selected)
- Cissna, K. N. (1984, October). *Research in applied communication: Lessons from the Journal of Applied Communication Research*. Florida Speech Communication Convention [FSCA], Melbourne, FL. (Invited)

- Cissna, K. N. (1982, October). *Applied communication research: Past, present, and future*. Texas Speech Communication Association Convention, Houston, TX. (Invited—did not attend)
- Cissna, K. N., & Lewis, M. L. (1982, October). *Proposing the course: A rationale for the inclusion of family communication in the speech communication curriculum*. FSCA, Fort Walton Beach, FL. (Invited)
- Cissna, K. N. (1982, May). *Wanderings of a wayward son: Confirmation-disconfirmation research alternatives*. ECA, Hartford, CT. (Invited)
- Cissna, K. N. (1982, February). *Speech communication research on phases in group development*. Western Speech Communication Association Convention, Denver, CO. (Competitively selected)
- Cissna, K. N. (1981, December). *An approach to the pragmatics of language and communication: Confirmation and disconfirmation*. Linguistics in the Twentieth Century Conference, University of South Florida. (Invited)
- Cissna, K. N. (1981, November). *Do groups change? An examination of the negative evidence in phases in group communication development*. SCA Convention, Anaheim, CA. (Competitively selected)
- Cissna, K. N. (1979, October). *Group communication research by the classroom teacher*. FSCA Convention, Jacksonville Beach, FL. (Invited)
- Cissna, K. N., & Sieburg, E. (1979, February). *Interactional foundations of interpersonal confirmation*. ICA and SCA Postdoctoral Conference, "Human Communication from the Interactional View," Asilomar, CA. (Competitively selected)
- Hall, M. E., & Cissna, K. N. (1978, November). *Straddling the two cultures: Speech communication in relation to the social sciences and the humanities*. SCA Convention, Minneapolis, MN. (Part of competitively selected program)
- Cissna, K. N. (1978, May). *Gender, sex type, and perceived confirmation: A response from the perspective of interpersonal confirmation*. ICA convention, Philadelphia, PA. (Invited)
- Lehrer, S., & Cissna, K. N. (1978, November). *Television viewing of selected sixth, seventh, and eighth grade students*. SCA Convention, Minneapolis, MN. (Competitively selected) [ERIC Document Reproduction Service No. ED 144 120]
- Cissna, K. N. (1978, July). *The organizational communication audit as a project for the introductory organizational communication class*. Communication Association of the Pacific Convention, Tokyo, Japan. (Invited—did not attend)
- Cissna, K. N. (1977, November). *The role of speech in human communication theory: A synthesis and integration*. SCA Convention, Washington, DC. (Part of competitively selected program)

- Cissna, K. N. (1976, May). *Interpersonal confirmation: A review of current theory and research*. ICA Convention, Portland, OR. (Competitively selected) [ERIC Document Reproduction Service No. ED 126 544]
- Cissna, K. N. (1976, April). *Interpersonal confirmation: A review of recent theory and research*. CSSA Convention, Chicago, IL. (Competitively selected – “Top Three” Program).
- Cissna, K. N., & Hall, M. E. (1975, November). *Video simulation as an educational tool*. SCA Convention, Houston, TX. (Part of competitively selected program) [ERIC Document Reproduction Service No. ED 119 277]
- Cissna, K. N. (1975, May). *Personal growth and intimacy in interpersonal relationships: A theory of interpersonal communication*. SCA Doctoral Honors Seminar, Michigan State University, East Lansing, MI. (Competitively selected)
- Cissna, K. N. (1975, May). *Intercultural communication in the interpersonal encounter*. ICA Convention, Chicago, IL. (Competitively selected)
- Cissna, K. N., & Leonard, R. (1975, April). *Role-playing in the Colorado State Penitentiary: An exercise in inter-group understanding*. CSSA Convention, Kansas City, KS. (Invited)
- Cissna, K. N., Cissna, L. S., & Leonard, R. (1973, December). *Where are we going: The communicative implications of the Women’s Liberation Movement*. SCA Convention, New York. (Part of competitively selected program)
- Cissna, L. S., & Cissna, K. N. (1973, May). *An economic model of interpersonal communication*. ICA Convention, Montreal, Canada. (Competitively selected) [ERIC Document Reproduction Service No. ED 077 053]

4. Convention/Conference Participation

- Chair, “Face Work, Naming, Negotiating, and Empowering: Social Construction of Identity and Relationships,” NCA Chicago, 2014
- Panelist, “The Past(s) of the *Journal of Applied Communication Research* and the Future(s) of Applied Communication Research,” NCA, Chicago, 2014.
- Reviewer, Centennial Theme Planners Group, NCA, Chicago, 2014
- Reviewer, Communication as Social Construction Division, NCA, Chicago, 2014
- Paper Reader, Undergraduate Honors Conference, SSCA, New Orleans, 2014
- Panel Reader, Applied Communication Division, SSCA, New Orleans, 2014.
- Panelist, “Past, Presidents, and the Future: SSCA Past Presidents Consider the Field of Communication,” SSCA, Louisville, KY, 2013
- Paper and Panel Reader, Ethnography Division, SSCA, Louisville, KY, 2013.

Paper and Panel Reader, Applied Communication Division, SSCA, Louisville, KY, 2013.

Panel Proposal Reader, Association for Communication Administration Interest Group, SSCA, Louisville, KY, 2013.

Panelist, “‘Mainstream’ Versus ‘Qualitative Specific’ Communities: Discussing the Advantages and Disadvantages of Pushing Traditional Public Norms Versus Building Our Own Houses.” NCA, Orlando, 2012.

Moderator, “‘Always Walk Your Guests to the Car; Shoes are Optional’: Remembering Gary Copeland’s Scholarship, Friendship, and Wit.” SSCA, San Antonio, 2012.

Paper Reader, Interpersonal Communication Division, SSCA, San Antonio, TX, 2012

Member, Top Article Award Panel, Applied Communication Division, NCA, New Orleans, 2011

Panelist, “Trends That Threaten: How the Economy is Affecting Communication Departments, Faculty, and Students.” SSCA, Little Rock, AR, 2011.

Panelist, “How the Hope Conference Furthers Traditions, Trends, and Technologies.” SSCA, Little Rock, AR, 2011.

Member, Steering Committee, International Association for Dialogue Analysis conference, “Dialogue and Representation,” Montreal, 2011.

Panelist, “Southern Contributions to the Ethico-Philosophical Turn: Ethics and Philosophy of Communication Interest Group Founding Session.” SSCA, Memphis, KY, 2010.

Chair, “Hurricane-Related Communication: Lessons Learned as Positive Outcomes,” SSCA, Memphis, KY, 2010.

“Seminar Leader, “Dialogue and Interpersonal Communication,” NCA Institute on Faculty Development (Hope Conference), Randolph-Macon College, Ashland, VA, 2009

Panelist, “Managing the Invisible Faculty: Department Chairs Discuss Problems and Prospects of Non-Tenure-Track Faculty,” SSCA convention, Norfolk, VA, 2009.

Wandering Scholar, Scholar-to-Scholar Session, NCA convention, San Diego, 2008; San Francisco, 2010

Featured, Program, “Spotlight Scholar in Language and Social Interaction: Ken Cissna,” SSCA convention, Savannah, SC, 2008.

Chair/Discussant, Undergraduate Honor’s Conference Program, SSCA convention, Savannah, SC, 2008.

Reviewer, Undergraduate Honor’s Conference papers, SSCA convention, Savannah, SC, 2008.

Panelist, “‘Catching Ourselves in the Act’ Revisited: Reflections on the NCA Summer Institute on Social Constructionism,” SSCA Convention, Louisville, KY, 2007.

Chair and Organizer, “The How’s and Why’s of Professional Service,” SSCA Convention, Louisville, KY, 2007.

Organizer and Co-Chair, “From Theory to Practice: Exemplary Applied Communication Research Programs, NCA Convention, San Antonio, TX, 2006.

Panelist, “If I Only Knew Than What I Know Now: Career Insights from Professionals to Students,” NCA Convention, San Antonio, TX, 2006.

Co-Chair, “From Theory to Practice: Significant but Understudied Issues in Applied Communication Scholarship, NCA Convention, San Antonio, TX, 2006.

Co-Leader, Round Table Discussion, “How Can SSCA Better Serve Our Members and Profession,” SSCA Convention, Dallas, TX, 2006.

Chair and Organizer, “From Theory to Application: Taking Stock of and Setting the Agenda for Applied Communication Scholarship,” SSCA Convention, Dallas, TX, 2006.

Participant, “Advancing the Health of the Discipline: A Public Discussion among the Regional and National Disciplinary Associations.” NCA Convention, Boston, MA, 2005.

Principal Presenter, Pre-conference, “A Dialogue on Dialogue: Examining the Normative and Descriptive Traditions,” ICA Convention, New York, 2005.

Chair, Program, “Dialogic Moments.” NCA Convention, Boston, MA, 2005.

Chair and Organizer, Program, “College Students and Deliberation: An Antidote for Civic Disengagement?” SSCA Convention, Baton Rouge, LA, 2005.

Chair, Program, “Dialogic Moments.” SSCA Convention, Baton Rouge, LA, 2005.

Chair and Organizer, Program, “A Conversation between Art Bochner and Mark Knapp.” SSCA Convention, Baton Rouge, LA, 2005.

Moderator, Town Hall Debate. SSCA Convention, Baton Rouge, LA, 2005.

Chair and Organizer, Program, “Communication Activism: Applied Communication for the 21st Century.” SSCA Convention, Baton Rouge, LA, 2005.

Chair, Program, “Looking Back at Conflict, Moving Forward to Peace through Public Dialogue,” National Communication Association, Chicago, IL, 2004.

Participant, “Looking Forward/Looking Back: A Public Discussion among the Regionals and NCA,” NCA Convention, Chicago, IL, 2004.

Chair, Program, “Communication in Stepfamilies,” NCA Convention, Miami Beach, FL, 2003.

Chair, Program, "Meet the Editors," SSCA Convention, Birmingham, AL, 2003.

Chair and Respondent, Undergraduate Honor's Conference papers, SSCA Convention, Birmingham, AL, 2003.

Organizer and Chair, Panel, "The Natural History of a Published Manuscript: Authoring, Reviewing, and Editing," SSCA Convention, Birmingham, AL, 2003.

Reviewer, Bostrom Young Scholar Papers, SSCA Convention, Birmingham, AL, 2003.

Reviewer, Undergraduate Honor's Conference papers, SSCA convention, Birmingham, AL, 2003.

Participant, Panel, "Communication Journals: Actors or Reactors," NCA Convention, New Orleans, 2002.

Chair and Organizer, Program, "Dialogic Approaches to Communication," NCA Convention, New Orleans, LA, 2002.

Reviewer, Top Paper Awards, Undergraduate Honor's Conference, SSCA Convention, Winston Salem, NC 2002.

Spotlight Scholar and Interviewee, "Spotlight: Communication Theory Outstanding Scholar," SSCA Convention, Winston Salem, NC, 2002.

Chair and Organizer, Program, "Ethnographies of Dialogue," SSCA Convention, Winston Salem, NC, 2002.

Panelist, "Methodological Challenges in Family Communication Research: Mentors and Mentees Detail Problems and Offer Solutions," NCA Convention, Atlanta, GA, 2001.

Panelist, "Meet the Editor," SSCA Convention, Lexington, 2001.

Debate Participant, Town Hall Debate, SSCA Convention, Lexington, KY, 2001.

Panelist, Program, "Taking Stock of Dialogue: Its Past, Present, and Future, as a Method, Practice, and Theory," ICA Convention, Acapulco, Mexico, 2000

Discussant, Undergraduate Honors Program, "Theoretical Development and Application of Communication Theory," SSCA Convention, New Orleans, 2000.

Panelist, Program, "From Start to Finish: Getting Feedback on Applied Communication Research," SSCA Convention, New Orleans, LA, 2000.

Discussant, Program, "Moving Outside the Lines: Advances and Challenges of Community-Based Interpersonal Communication Research," NCA Convention, Chicago, IL, 1999.

Organizer and Panelist, "Meet the Editors," Joint SSCA and CSCA Convention, St. Louis, MO, 1999.

Chair, Program, "It All Begins with Flirting and Ends in Conflict: Critical Issues in Interpersonal Relationships," Joint SSCA and CSCA Convention, St. Louis, MO, 1999.

Co-Organizer, Program, "Contemporary Studies of Dialogue," NCA Convention, New York, 1998. (Competitively selected)

Chair and Organizer, Program, "Graduate Student Papers in Communication," FCA Convention, St. Petersburg, FL, 1998.

Chair and Organizer, Program, "Undergraduate Student Papers in Communication," FCA Convention, St. Petersburg, FL, 1998.

Chair, Top Three in Interpersonal Communication program, SSCA Convention, San Antonio, TX, 1998.

Chair and Discussant, Undergraduate Honors Conference, SSCA Convention, San Antonio, TX, 1998.

Reviewer, Submitted Papers, Interpersonal Communication Division, SSCA, San Antonio, TX, 1998.

Facilitator and Discussant, Program, "From Theory to Application: What Can Be Done About Groupware?" NCA Convention, Chicago, IL, 1997.

Chair and Organizer, "Studies of Dialogue," SSCA Convention, Savannah, GA, 1997.

Participant, Roundtable Talk, "Reinventing the Discipline," SSCA Convention, Savannah, GA, 1997.

Chair and Organizer, "The Future of Scholarship on Dialogue," SCA Convention, San Diego, CA, 1996. (Competitively selected)

Chair, "Getting the Job: Advice for Job Seekers in Today's Academic Market Place," SSCA Convention, Memphis, TN, 1996.

Chair and Discussant, Undergraduate Honor's Conference Panel, "The Communication of Families and Intimates," SSCA Convention, Memphis, TN, 1996

Panelist, "Colloquy Series II: Research Roundtable," FCA Convention, Venice/Naples, FL, 1995.

Panelist, "Florida Speech Teacher Certification Examination: A Status Report," FCA Convention, Venice/Naples, FL, 1995.

Organizer and Chairperson, "Graduate Directors' Roundtable," SSCA Convention, New Orleans, LA, 1995.

Chairperson, Program, "Krewe of Scholarship in Communication Theory: An Interview with Mark Knapp," SSCA Convention, New Orleans, LA, 1995.

Panelist, "Getting Published: Advice from the Decision Makers," FCA Convention, St. Augustine, FL, 1994.

Reviewer, Bostrom Young Scholar Papers, SSCA Convention, Memphis, TN, 1994.

Chair, Program, "Stretching the Boundaries of Applied Communication: Stories of the Impact of Communication Practice," SSCA Convention, Memphis, TN, 1994.

Chair, Program, "Top Three in Communication Theory," SSCA Convention, Memphis, TN, 1994.

Chair, Program, "Spotlight on Scholarship: The Contributions of Ted Clevenger," SSCA Convention, Memphis, TN, 1994.

Chair, "Applied Communication in the 21st Century: Reflections on the Tampa Conference," SCA Convention, Miami, FL, 1993.

Chair and Organizer, Program, "Graduate Student Papers Competition," FCA Convention, Clearwater, FL, 1993.

Chair, Competitive Papers in Communication Theory, Joint SSCA and CSCA Convention, Lexington, KY, 1993.

Reviewer, Student Section Competitive Papers, SCA, Chicago, IL 1992.

Reviewer, Student Section Panel Proposals, SCA, Chicago, IL, 1992.

Chair (and Responder), Undergraduate Honors Conference, SSCA Convention, San Antonio, 1992.

Panelist, Peace Commission Program on the Persian Gulf War, SCA Convention, Atlanta, GA, 1991.

Chair and Organizer, Program, "Applied Communication in the 21st Century," SCA Convention, Atlanta, GA, 1991. (competitively selected)

Respondent, Competitive Papers in Applied Communication, SCA Convention, Atlanta, GA 1991.

Chair and Organizer, Program, "Florida Debut," FCA Convention, Vero Beach, FL, 1991.

Chair and Organizer, Program, "Communication and the Person-Centered Approach," FCA Convention, Tallahassee, FL, 1990.

Chair and Organizer, Program, "Graduate Student Papers Competition," FCA Convention, Tallahassee, FL, 1990.

Respondent, Top Three Papers in Communication Theory, SSCA Convention, Birmingham, AL, 1990.

Director and Planner, “Applied Communication in the 21st Century: The Tampa Conference on Applied Communication,” Tampa, FL, 1988-1991.

Chairperson, Program, Top Four Papers in Applied Communication, SCA Convention, San Francisco, 1989.

Reviewer, Bostrom Young Scholar Papers, SSCA Convention, 1988.

Respondent, Top Four Papers in Applied Communication, SCA Convention, 1988.

Respondent, Top Four Papers in Applied Communication, SCA Convention, 1987.

Organizer and Co-Chairperson, Seminar, “Observing Confirmation and Disconfirmation” (with M. Friedman), SCA Convention, Chicago, IL, 1986. (Competitively selected)

Organizer, Program, “Multiple Conceptions of Dialogue,” SCA Convention, Chicago, IL, 1986. (sponsored by Dimensions Series, Interpersonal and Small Group Interaction, and Rhetorical and Communication Theory—competitively selected)

Chairperson, Program, “Top Three Papers in Applied Communication,” SCA Convention, Chicago, 1986.

Chairperson and Participant, Program, “Q & A with the Graduate Directors,” FSCA Convention, 1986.

Chairperson, Program, “Applied Communication in the Professions,” SCA Convention, Denver, CO, 1985.

Organizer and Co-Chairperson, Seminar, “Directions in Confirmation Theory and Research” with M. Friedman, SCA Convention, Denver, CO, 1985. (competitively selected)

Program Planner, “Applied Communication: Teaching, Research, and Service,” FSCA Convention, Melbourne, FL, 1984.

Planner, Short Course, “Teaching the College Course in Interview Communication” (with D. A. Carter and M. L. Lewis), SCA Convention, Louisville, KY, 1982.

Chairperson, Program, “The Analysis of Talk in Applied Communication Research,” SCA Convention, Anaheim, CA, 1981.

Chairperson, Program, “Competitive Papers in Interpersonal and Group Interaction: Death, Conflict, and Marriage,” SCA Convention, Anaheim, CA, 1981.

Chairperson, Respondent, and Commentator, Program, “Competitive Papers in Small Group and Organizational Communication,” SSCA Convention, Austin, TX, 1981.

Respondent, “Gender, Sex Type, and Perceived Confirmation: A Response from the Perspective of Interpersonal Confirmation,” ICA Convention, Philadelphia, PA, 1979.

Panelist, "Confirmation: A Lunch Panel," ICA and SCA Postdoctoral Conference, "Human Communication from the Interactional View," Asilomar, CA, 1979.

Director and Instructor, Workshop, "Helping Communication Skills," ICA Convention, Chicago, IL, 1978. (three hours)

Chairperson and Organizer, Program, "Speech as the Focus of Our Discipline," SCA Convention, Washington, DC, 1977.

Instructor, Workshop "Recent Developments in Interpersonal Communication," Speech and Theatre Association of Missouri Convention, 1976 (two two-hour sessions)

Co-Director and Instructor (with M. E. Hall), Short Course, "Video Simulation in Leadership Training," SCA Convention, Houston, TX, 1975. (nine hours)

Co-Chairperson and Performer, Dimension Program, "Where Have We Been?/Where Are We Going?: The Creation of Sex-Based Roles in Our Society and the Communicative Implications of the Women's Liberation Movement" with L. S. Cissna and R. Leonard, SCA Convention, New York, 1973.

H. GRANTS AND CONTRACTS

Member, Feedback and Knowledge Sharing Group, [European Research Council Advanced Grant](#), "Enacting Collaboration, Dialogue and Participation in Participatory Welfare Governance: the Development of a Critical-Reflexive Approach to Dialogue Knowledge Production and Communication" (Louise Phillips, principal investigator, Roskilde University, Denmark), 2013-2018 [the Feedback and Knowledge Sharing Group includes seven [members from different research environments in the United Kingdom, Denmark, Spain, Latin America, and North America](#)]

"International Association for Dialogue Analysis." International Travel Grant, Research Council, USF, 2006. \$750.

"International Association for Dialogue Analysis." International Travel Grant, College of Arts and Letters, USF, 2006. \$750.

"Promoting Public Dialogue Grant." FCA, 2005. \$500.

"Program Enhancement Grant." Library, USF, 2003. \$1500.

"Buber-Rogers Dialogue Project." Faculty Development Grant, College of Arts and Sciences, USF, 1999. \$1000.

"International Travel Grant." Division of Sponsored Research, USF, 1997. \$450.

"Dialogue Travel Grant." Faculty Development Grant, College of Arts and Sciences, USF, 1997. \$1000.

- “The Buber-Rogers Dialogue.” Faculty Development Grant, College of Arts and Sciences, USF, 1996. \$500.
- “Faculty Development Travel Grant.” College of Arts and Sciences, USF, 1993. \$664.
- “Applied Communication in the 21st Century.” Division of Sponsored Research, USF, 1990. \$10,000. (Supported by an additional \$13,500 in corporate funding from Southwestern Bell and Johnson & Johnson)
- “The Praxis of Dialogue.” Division of Sponsored Research, USF, 1990. \$3000.
- “Perceptions of Hillsborough County Pediatric Services.” Hillsborough County Pediatric Society, Tampa, FL, 1987. \$12,900.
- “Sequencing of Interpersonal Communication.” College of Arts and Letters, USF, 1987. \$960.
- “Confirming and Disconfirming Communication within Dual Career Families.” College of Arts and Letters, USF, 1984. \$1418.
- “Perceptions of Acceptance/Rejection and Confirmation/Disconfirmation.” Division of Sponsored Research, USF, 1983.
- “Acquisition of Doctoral Dissertations in Interpersonal Confirmation and Group Development.” College of Arts and Letters, USF, 1982. \$487.50.
- “Phases in Group Development.” Thompson Cigar Company and the College of Arts and Letters, USF, 1981. \$350.
- “Southern Speech Communication Association Convention: Faculty Travel Award.” Thompson Cigar Company and the College of Arts and Letters, USF, 1981. \$269.
- “Computer Assisted Instruction.” College of Arts and Letters, USF, 1980. \$866.
- “International Communication Association Convention: Faculty Travel Award.” College of Arts and Letters, University of South Florida, 1980. \$340.
- “Interpersonal Confirmation in Unstructured Small Groups.” Beaumont Faculty Development Fund, Saint Louis University, 1978. \$200.
- “Professional Tutorial Career Experience.” Career-Oriented Value Education Program, College of Arts and Sciences, Saint Louis University and Lilly Endowment, Inc., 1975. \$7711.
- “Cooperative Education Program.” Office of Education, U. S. Department of Health, Education, and Welfare, 1975. \$40,200.

I. TEACHING

1. Dissertations and Theses

a. Doctoral Advising and Dissertations

Ann Marie Coats, *Communication, Learning, and Social Support at the Speaking Center*, in progress

Tori C. Lockler, *The Meaning of Stories Without Meaning: A Post-Holocaust Experiment*, 2015.

Barbara Bennington, *Crisis Communication: Sensemaking and Decision-making by the CDC Under Conditions of Uncertainty and Ambiguity During the 2009-2010 H1N1 Pandemic*, 2014.

Sarah T. McGhee, *Masculinity, Sexuality, and Soccer: An Exploration of Three Sport-for-Social-Change Programs in South Africa*, 2012. [Director]

Rich Mercadante, *The Persistence of Casuistry: A Neo-Premodernist Approach to Moral Reasoning*, 2011. (Philosophy)

Beverly L. McClay Borawski, *The Construction of Adversarial Growth in the Wake of a Hurricane*, 2011 [Director]

Matthew Johnson, *An Ethnography of the Bay Area Renaissance Festival: Performing Community and Reconfiguring Gender*, 2010.

Tony Adams, *Making Sexuality Relational: Coming Out, Same Sex Experience, and Gay Identity*, 2008.

Monica Barnes Burke, *Falling in Love as a Heuristic for Mate Choice Decisions*, 2007 (Psychology)

Sandy Cooper, *Making Sense of Complex Failure: The Case of 9/11*, 2007

Matt Brooks, *Friendships between Men: Masculinity as Relational Experience*, 2007

Linda Vangelis, *Communicating Change: An Ethnography of Women's Sensemaking on: Menopause, Hormone Replacement Therapies, and the Women's Health Initiative*, 2006 [Director]

Christine S. Davis, *A Future with Hope: The Social Construction of Hope, Help, and Dialogic Reconciliation in a Community Children's Mental Health System of Care*, 2005

Hongmei Gao, *The Invisible Handshake: Interpreting the Job-Searching Communication of Foreign-Born Chinese in the U.S.*, 2005

- Slavica Kodish, *Trust Unbound: The Meaning of Trusting Organizational Relationships*, 2004. [Director]
- Margaret Violet Asmuth, *Developing and Sustaining Interpersonal Relationships between Certified Nursing Assistants and Residents in Long-Term Care Facilities*, 2004 [Director]
- Robert Kreisher, *Developing Organizational Development: Alienation and Organizing in the Age of Information*, 2003 [Director]
- Elissa Foster, *Communication at the End of Life: An Ethnography of Relationships between Hospice Volunteers and Patients*, 2002
- Virginia Kohl, *From Arm-Chair Philosophy to Social Agency: A Case Study in Participatory Action Research with the Humanists of Florida*, 2002 [Director]
- Peg Ostrenko, *Learning Conversations at a Marine Aquarium*, 2002 [Co-Director]
- Michael I. Arrington, *Recreating Ourselves: Stigma, Identity Changes, and Narrative Reconstruction among Prostate Cancer Survivors*, 2001
- Elena Strauman, *The Doctors' Stories: A Narrative Analysis of Physicians in the News*, 2001
- Christina Ruva, *Effects of Collaboration and Pretrial Publicity on Juror Bias and Source Monitoring Errors*, 2001 (Psychology)
- Melissa Frame, *Blind Spots: The Communicative Performance of Visual Impairment in Relationships and Social Interaction*, 2001 [Director]
- Dennis E. Cox, *"Smile, Honey, Our Church is Watching": Identity and Role Conflict in the Pastoral Marriage*, 2001 [Director]
- Linda Andrews-Crotwell, *An Ethnographic Study of Collaboration for the Love of a River*, 2000
- Dina Boogaard, *Dialogic Leadership: A Relational Approach to Communication and Second-Order Change*, 1999 [External Examiner, Fielding Institute]
- Linda Laine-Timmerman, *Living the Mystery: The Emotional Experience of Floor Nursing*, 1999.
- Chuck Grant, *Physician-Patient Communication in Accrual to Trial Interviews*, 1997 [Director]
- Tonja Olive, *Cultural and Collective Stories of Health and Illness: An Analysis of Women's Stories and Media Representations of Breast Cancer*, 1996.
- Virgil Moberg, *Foreign Correspondent Films: A Form for "Knowing" America*, 1995.
- Lori Peterson, *The Influence of Sharing a Semantic Link on Social Support in Work Relationships at a Hospital*, 1995

Michael McBride, *Effects on Persuasion of Commitment, Gender, and Medium*, 1980
(Department of Psychology, Saint Louis University)

b. Master's Theses

Nick Riggs, *Realizing Virtuality: Tracing the Contours of Digital Culture*.

Jeffrey Thibert, *An Alternative Perspective on the Teaching of World Religions: Suggestions for a Dialogical World Religions Pedagogy*, 2004 (Religious Studies)

Ann Marie Coats, *The Rhetoric of Stay-at-Home-Mom Support Groups: Revaluing Devalued Realities*, 2004

Michele A. Collet Kriz, *Does Dialogic Style Impact Employee Team Performance?: Implications for Public Relations Practitioners*, 1999 (Mass Communications)

Elena C. Straumann, *Media Portrayals of Chronic Fatigue Syndrome*, 1997

Keith P. Cherry, *Somewhere and Anywhere: The Experience of Loneliness for Men with AIDS*, 1992

Richard Mercedante, *Rhetoric, Epistemics, and Public Moral Discourse: Prospects for Rapprochement*, 1992

Karen Graham Cunningham, *Communicating with Older People about Over-the-Counter Drugs*, 1990

Dennis E. Cox, *Building a Fire in the Rain: Managing the Dialectic of Marital and Parental Relationships within the Stepfamily*, 1986 [Director]

Terrie C. Queen, *Self-Disclosure: Impact of Gender of Discloser, Gender of Receiver, and Depth of Disclosure on Likeability*, 1982 [Director]

Richard J. Bogue, *Toward a Dynamic Model of Human Communication: John Dewey and Communication*, 1982

Michael G. Garko, *A Synthetic Approach to Values in Communication: Applications and Implications for Axiological Problems in the Contemporary Study of Communication*, 1981

c. Undergraduate Honors Theses

Gwen Garner, *Communication between Mothers and Sons about Sex*, 1998 [Director]

Gus Weekley, *The Effects of Male and Female Supervisors' Use of Memos on Male and Female Subordinates' Perceptions of Credibility* (Department of Psychology), 1996 [Co-Director]

Dorey Gerber, *The Evolving Gender Role Choices for Contemporary Women*, 1994 [Director]

Carrie B. Cherveney, *The Management of the Dialectic of Dependence and Independence in a Close Relationship*, 1991 [Director]

Antionette Jones, *Student Perceptions of Their Teacher's Feelings toward Them Related to Student Attitudes about School*, 1987

2. Courses Taught

a. University of South Florida

1) Undergraduate

Dimensions of Communication
 Interview Communication
 Interpersonal Communication
 Group Communication
 Communication and the Family
 Dialogue
 Contemporary Approaches to Human Relationships
 Promoting Public Dialogue
 Honors Dialogue

2) Graduate

Graduate Study of Communication
 Graduate Study of Communication II
 Theory and Research in Small Group Communication
 Interpersonal and Small Group Communication
 Seminar in Confirmation and Interpersonal Communication
 Seminar in Carl Rogers
 Interpersonal Communication
 Seminar in Dialogue
 Applied Communication

b. Saint Louis University

1) Undergraduate

Introduction to Human Communication
 Dynamics of Human Communication
 Organizational Communication
 Nonverbal Communication
 Foundations in Communication Theory
 Psychology of Human Communication
 Mass Communication Research
 Persuasion and Social Control
 Impact of Television
 Senior Synthesis

2) Graduate

Reading Foundations in Communication
Seminar in Communication Theory
Persuasion
Workshop in Interpersonal Communication
Interpersonal Communication
Communication in Libraries
Research Methods in Communication

3. Continuing Professional Development

Attended, "Doctoral Chairs' Session," NCA Convention, San Francisco, 2010; New Orleans, 2011

Attended, "Chairing the Academic Department" Workshop, American Council on Education, San Diego, CA, 2010

Attended, NCA Institute on Faculty Development (Hope Conference), Randolph-Macon College, Ashland, VA, 2009

Attended, "Literature Searches in the Social Sciences," USF Library, 2008

Attended, "Chairs' Education Breakfast," NCA Convention, San Antonio, Texas, 2006; Chicago, 2007; San Diego, 2008

Attended, "Doctoral Chairs' Breakfast," NCA Convention, San Antonio, Texas, 2006; Chicago, 2007; San Diego, 2008; Orlando, 2012

Attended, "Department Chairperson Workshop," Institute for Academic Leadership, Howey-in-the-Hills, FL, 2006, 2007, 2009 [two]

Attended, Pre-Conference, "Issues in the History of Speech Communication in the 20th Century," NCA, Chicago, 2004 [day-long seminar]

Attended, "Developing Applied Methodologies for Public Dialogue: Reaching Out to the Community," NCA, Miami, 2003 [day-long workshop]

Attended, "Service (Community Based) Learning" Workshop, Center for Teaching Enhancement, USF, 2000

Attended, "Mentoring Workshop," College of Arts and Sciences, 1996

Selected Participant, "Teaching Skillfully in USF's Liberal Arts Program: A Workshop for Graduate Teaching Assistants and Their Supervisors," Center for Teaching Enhancement, USF, 1995

Attended, Workshop, "Recognizing and Responding to Learning Style Differences," Center for Teaching Enhancement, USF, 1995

Attended, Workshop, "Focusing on Communication in the Diverse Classroom," Center for Teaching Enhancement, USF, 1995

Attended, Pre-Convention Conference, "Preparing Tomorrow's Professoriate to Teach: A Conversation for our Discipline," SCA Convention, Atlanta, GA, 1992 (one day)

Selected Participant, "General Education Planning Workshop," Center for Teaching Enhancement and the Liberal Arts Council, USF, 1992 (semester long)

Attended, Workshop, "Understanding and Assessing Masterful Teaching," Center for Teaching Enhancement, USF, 1992

Attended, Seminar Series for GTA Supervisors, "Enhancing Graduate Teaching Assistant Training in Your Department" and "Observing Classes and Giving Feedback to GTAs," Center for Teaching Enhancement, USF, 1992

Selected Participant, "Active Learning Workshop," Center for Teaching Enhancement, USF, 1992 (two weeks)

Completed, Short Courses, SCA Conventions:

- "Teaching the Undergraduate Research Methods Course," Atlanta, 1991
- "Teaching the College Course: Small Group Communication," Chicago, 1984
- "Philosophy and Methods of Qualitative Communication Research," Anaheim, California, 1981
- "Conflict and Communication: Analysis and Intervention," San Antonio, 1979
- "Resources for Funding Communication Research and Development Projects," San Antonio, 1979
- "Communication in Interpersonal and Social Conflict," Minneapolis, 1978
- "Reticence and Communication Apprehension," San Francisco, 1976

Audited, USF Graduate and Undergraduate Courses:

- COM 6400, "Communication Theory," 1989
- SPC 6391, "Seminar in Interpersonal Communication: Social Constructionism," 1988
- SPC 3301, "Interpersonal Communication," 1987
- COM 3003, "Dimensions of Communication," 1980

Participant, Workshop "Group Relations: The Method Applied," Center for the Study of Groups and Organizations, USF, 1985 (two days)

Participant, Workshop, "Group Relations: A Conference on Authority and Leadership in Groups and Organizations," Department of Psychiatry, USF, and the A. K. Rice Institute, 1984

Participant, Second National Educational Computing Conference, Norfolk, Virginia, 1980

Completed, Training Seminar, "Computer Education Series--Part I: Introduction to BASIC," Radio Shack, 1980

Completed, Seminar, "Grantsmanship Training," Office of Research Administration and the Professional Development Division of Metropolitan College, Saint Louis University, 1979 (three days)

Participant, "Respecting Faculty and Student Diversity," Career Oriented Value Education Conference, College of Arts and Sciences, Saint Louis University, 1979 (three days)

Participant, Workshop, "The Catholic and Jesuit Tradition in Higher Education," Saint Louis University, 1978 (one day)

Completed, Short Course, "Statistical Package for the Social Sciences," Computer Center, Saint Louis University, 1978 (one day)

Completed, Seminar, "Introduction to Time Sharing," Computer Center, Saint Louis University, 1978

Completed, Communication Audit Workshop, ICA, Kent State University, 1976 (two days)

Audited, Saint Louis University Graduate Courses:

- Education 611, "Seminar in the Philosophy of Education: Philosophies of University Education," 1979
- Psychology 605, "Advanced Multivariate Analysis," 1977
- Research Methodology 520, "General Research Methods," 1978
- Research Methodology 580, "Sample Survey Methods," 1978
- Communication 600, "Problems in Message Design: Computer Programming," 1978
- Research Methodology, "Quantitative Research Methods III," 1976
- English 293, "The Polemic in Literary and Academic Tradition" [Father Walter J. Ong, S.J.], 1976

J. SERVICE

1. Professional Memberships and Offices Held

a. Florida Communication Association

President, 1986-87
 First Vice President, 1985-86
 Immediate Past President, 1987-88
 Member, Scholarship Committee, 1993, 1994, 1995, 1996, 1997, 1998
 Member, Fiduciary Committee, 1990-92
 Member, Nominating Committee, 1990-91, 2007

b. Southern States Communication Association (Life Member)

President, 2005-06
 Vice President, 2004-05
 Vice President Elect, 2003-04
 Immediate Past President, 2006-07

Editor, *Southern Communication Journal*, 1999-2002 (Editor-Elect, 1998-99)
 Member, Executive Council, 1989-90, 1992-97, 1998-2007
 Representative of SSCA, *Spectra* Advisory Board, NCA, 2010-12
 Member, Selection Committee, Earle Johnson–Edwin Paget Distinguished Service Award, 2009-2012 (Chairperson, 2011-12)
 Member, Committee on Committees, 1999-2006
 Member, Nominating Committee, 1987-88, 1989-91, 1995-97, 2001-02, 2006-07 (Chairperson, 1996-97, 2006-07)
 Member, Time and Place Committee, 1990-93 (Chairperson, 1992-93)
 Member, Constitution Committee, 1987-90 (Chairperson, 1989-90)
 Chairperson, Committee on Publishing the *Southern Communication Journal*, 2003-04 (ad hoc)
 Chairperson, Publications Committee, 2001-03
 Member, Electronic Journal Committee, 2001-2000 (ad hoc)
 Member, Editor Selection Committee, 2000-01 (ad hoc)
 Member, Publications Committee, 1999-2000 (ad hoc)
 Member, Administration Committee, 2000-02 (ad hoc)
 Member, Committee on the CD Rom Project, 1998-99 (ad hoc)
 Chair, Committee on Convention Registration Fees, 1997 (ad hoc)
 Chair, Graduate Director's Interest Group, 1994-96
 Vice Chair, Graduate Director's Interest Group, 1994-95
 Chairperson, Awards Committee, Applied Communication Division, 1992-93 (ad hoc)
 Chair, Communication Theory Division, 1992-94
 Vice Chair, Communication Theory Division, 1992-93
 Vice Chair Elect, Communication Theory Division, 1991-92
 Member, Nominating Committee, Communication Theory Division, 1988-89, 1994-95, 2001-02

c. National Communication Association (Life Member)

Member, Award's Committee, Ethnography Division, 2016
 Member, Committee to Determine Best Published Journal Article, Applied Communication Division, 2011
 Selected, Member, Legislative Assembly, 2011-13
 Member, Advisory Board, *Spectra*, 2010-12
 Member, Presidential Task Force on Applied Communication Research, 2010 (appointed but task force was never activated)
 Elected, At-Large Representative, Committee on Committees, 2009-10
 Seminar Leader, "Dialogue and Interpersonal Communication," NCA Institute on Faculty Development (Hope Conference), Randolph-Macon College, Ashland, VA, 2009
 Member, Nominating Committee (Communication as Social Construction Division Representative), 2007-08
 Member, Nominating Committee, Communication as Social Construction Division, 2006-07
 Member, Committee to Define Applied Communication, 2004
 Member, Executive Director Search and Screening Committee, 2003
 Member, Distinguished Journal Issue and Book Awards Committee, Applied Communication Division, 2003
 Member, Spotlight on Scholarship Series Review Committee, 2001
 Member, Committee, Gerald M. Phillips Award for Distinguished Applied Communication Scholarship, 2000-2002 (Chair, 2001-02), 2010-12 (Chair, 2012)

Member, Research Awards Committee, Applied Communication Division, 2000, 2011 (articles only)
 Member, Distinguished Book and Article Awards Committee, Applied Communication Division, 1996
 Member, Committee on Ethics in Paper Submissions, Applied Communication Division, 1995-96
 Member, Distinguished Book Award Committee, Applied Communication Division, 1994
 State Membership Representative (Florida), 1990, 1991, 1992
 Member, Resolutions Committee, 1988-90 (Chairperson, 1989-90)
 Member, Nominating Committee, 1988
 Chair, Applied Communication Section, 1986-87
 Member, Legislative Council, 1986-88
 Vice Chair, Applied Communication Section, 1985-86
 Vice Chair Elect, Applied Communication Section, 1984-85
 Chair, Nominating Committee, Commission on Research in Organizational Communication, 1981-82
 Member, Membership Committee, 1979-80
 Member, Committee on SCA Public Relations Policy, 1979-82

d. International Communication Association (Life Member)

Member, Applied/Public Policy Research Award Committee, 2001

e. Association for Communication Administration

f. International Association for Dialogue Analysis

g. National Coalition for Dialogue and Deliberation

h. United Faculty of Florida (no longer active)

Grievance Representative, United Faculty of Florida, 1981-89 (Chairperson, 1983-84)

i. University Memberships and Credentialing

Full Member, Graduate Faculty, Graduate School, University of South Florida (until retirement)
 Member, Gold Circle Society, President's Council, University of South Florida (lifetime)

2. Reviewing (see also Editorial Responsibilities [G/2/f above])

a. Journals

Communication Education, 2002
Communication Monographs, 1983, 1984, 1985, 1991, 2012, 2013 (2)
Communication Reports, 1997
Communication Studies, 1998, 1999, 2000
Communication Theory, 2002, 2014
Communication Yearbook, 2004
Florida Communication Journal, 2002, 2004

Hypatia, 1990, 1991
Journal of Applied Communication Research, 1998, 2000-01
Journal of Communication, 1996, 2009
Journal of Family Communication, 2005, 2006
Journal of Social and Personal Relationships, 1985, 1987, 1997-98, 2006
Management Communication Quarterly, 2006-07, 2010
Review of Communication, 2013
Southern Speech Communication Journal, 1981-84, 1986-89
Symbolic Interaction, 2009
Western Journal of [Speech] Communication, 1982-83, 1987-88, 2003, 2004, 2006, 2009

b. Book Publishers

Allyn & Bacon, 1995
 Bedford/St. Martin's Press, 2006
 Charles E. Merrill, 1981
 Collegiate Press, 1989
 Holt, Rinehart & Winston, 1982-86
 Lawrence Erlbaum, 1998
 Longman, 2000, 2002
 Mayfield, 1995, 1998
 McGraw-Hill, 2003, 2004
 Oxford University Press, 2004
 Random House, 1984-86
 Routledge, 2008
 Roxbury, 1994, 1995
 Sage, 1996, 1999, 2003, 2004, 2005 [2]
 St. Martin's Press, 1992, 1997
 State University of New York Press, 1997
 Thomson Wadsworth, 2004
 Wadsworth, 1981-82, 1985, 1989, 1990

c. Promotion and/or Tenure (External Reviewer) – 28 cases

Arizona State University, West
 Auburn University
 Brigham Young University
 Indiana University – Purdue University Indianapolis
 Mississippi State University
 Missouri State University
 Ohio University
 Pennsylvania State University
 Rensselaer Polytechnic Institute
 St. Cloud State University
 Santa Clara University
 Southwest Missouri State University
 Syracuse University
 Texas Tech University
 Trinity University

University of Arkansas at Little Rock
 University of Colorado at Colorado Springs
 University of Denver
 University of Louisville
 University of Miami
 University of Memphis
 University of New Hampshire
 University of Southern Mississippi
 Wichita State University

d. Research Proposals (External Reviewer) – 1 case

Denison University, 2010

3. University Service (University of South Florida)

a. Department

Panelist, Preparing Papers and Panels for Submission to Conferences and Conventions, Brown Bag Workshop, 2010
 Presenter, “Learning to Love the APA Publication Manual: Or, Preparing Papers, Manuscripts, and Dissertations That Won’t Annoy...,” Writing Brown Bag Workshop, 2009, 2010
 Member, Executive Committee, 1980-82, 1983-91, 1992-95, 2005-12 (Chairperson, 2005-12)
 Chairperson, Steering Committee, 2000-02
 Member, Faculty Advisory Committee, 1996-97, 1999-2000
 Member, Salary, Promotion, and Review Committee, 1980-82, 1996-88, 1990-91, 1992-95, 2000-02 (Chairperson, 1980-82, 1990-91, 1992-93, 2000-02)
 Member, Graduate Committee, 1980-81, 1982-84, 1991-94, 2002-03 (Chairperson, 1991-94, 1983-84)
 Member, Undergraduate Committee, 1979-80, 1984-85, 1993-94 (Chairperson, 1993-94, 1984-85)
 Member, Academic Programs Committee, 1985-91
 Member, Research Committee, 2005-06
 Member, Honors and Awards Committee, 1991-92
 Member, Executive Board, Center for Organizational Communication, 1984-90
 Member, Search Committee, 1979-80, 1980-81, 1981-82, 1983-84, 1984-85, 1985-86, 1987-88, 1989-90, 1992-93, 2004-05, 2006-07, 2008-09 (Chairperson, 1984-85, 1987-88 [two lines], 1989-90, 1992-93, 2004-05 [two lines], 2006-07, 2008-09), 2011-12 [two lines]
 Member, Ad Hoc Committees: “Dialogue on Method” Colloquium [co-organizer and co-facilitator], 2006; Colloquium Planning Committee, 2001-03; OCO Equipment Request, 1989-90; Minority Student and Faculty Recruitment, 1989-90; School of Communication Studies Task Force, 1985-88; Ph.D. Consideration, 1985-90; Computer Utilization, 1985-88; Governance Document Review, 1985-86; Memorial Service and Reading Garden, 1985

b. College

Member, Chairs’ Steering Committee, 2009-10
 Co-Chair, Faculty-Staff Campaign, 2008

Member, Tuition Policy Workgroup, 2008
 Member, Council of Chairs, School of Humanities, 2009-12
 Member, Council of Chairpersons, 2006-12
 Participant, Chairs' Summit, 2006
 Member, Graduate Committee, 2005-07
 Member, Research Advisory Committee, 2001-02
 Member, Advisory Council, 1993-95
 Member, Promotion and Tenure Committee, 1982-85 (Chairperson, 1983-84), 2011
 Member, ad hoc Committee to Apply for Ford Foundation Grant, 2005
 Member, ad hoc Student Grievance Committee, 1992, 1993, 1998, 2005 (Chairperson, 1992, 2005)
 Representative, United Way campaign, 2001-02
 Faculty Mentor, 1993-1999
 Facilitator, Sexual Harassment Workshops, 1992-93
 Member, Dean's Invitational Golf Tournament Committee, 1988-94 [Tournament Director, 1990-92]
 Member, Council of Graduate Program Directors, 1985-90
 Member, ad hoc Space Utilization Committee, 1985-86
 Departmental Representative, Library Committee, 1979-85
 Member, Press Committee, 1982-83
 Member, Committee on Student Evaluation of Teaching, 1980-82
 Member, By-Laws Revision Committee, 1980-82
 Departmental Representative, College Council, 1980-82
 Member, Student Grievance Committee, 1980-82 (Chairperson, 1981-82)
 Member, College Research Council, 1981-82
 Member, Planning Committee, Wet Symposium, 1980

c. University

Elected, Member, Faculty Senate, 2008-10, 2011-12
 Parliamentarian, Faculty Senate, 2008-10
 Member, Senate Executive Committee, Faculty Senate, 2008-10
 Member, Ad Hoc Committee on Potential Layoffs in the College of Medicine, Faculty Senate, 2009-2010
 Member, Ad Hoc Committee on USF System Governance, Faculty Senate, 2009-2010
 Member, Joint Committee on Faculty Senate Constitution and Bylaws, 2009
 Member, By-Laws Revision Committee, Faculty Senate, 2008-09
 Chair, Distinguished University Professor Discipline Committee, 2008
 Member, Chairs' Council, Office of the Provost, 2008-12
 Departmental Representative, American Heart Association Tampa Bay Heart Walk, 2007
 Member, Advisory Committee, Museum Studies Graduate Certificate program, Institute for Art Research, 2007-08
 Member, Planning Group, Center of Excellence for US Central Command, 2006-07
 Member, Peace through Diversity Committee, 2006-07
 Chairperson, Dissertation Defense Examining Committee (Aging Studies), Graduate School, 2006
 Member, Review Panel, University Research Council and Division of Sponsored Research, 2005, 2006

Research Mentor, Second Annual USF Undergraduate Research Symposium and Celebration, 2004

Undergraduate Research Advisor, Honor's College, 2004

Participant, Faculty Author Signing, USF Bookstore, 1998

Facilitator, "Can We Talk: Community, Conversation, and Caring," Grassroots Learning Forum, 1998

Facilitator, Dialogue Seminar Series, Office of Training and Development, 1997-98

Chairperson, Search Committee for an Assistant Director, Center for Teaching Enhancement, 1994-95

Chairperson, Dissertation Defense Examining Committee (Psychology), Graduate School, 1994

Presenter, "Introduction to Statistics," SUS Special Summer Program, 1992, 1993

Member, Graduate Council, 1986-88 (Member, Financial Aid Subcommittee, 1986-88 Chairperson, 1987-88); Credentialing Subcommittee, 1987-88)

Grievance Representative, United Faculty of Florida, 1981-89 (Chairperson, 1983-84)

Trainer, "Improved Interviewing Techniques," In-Service Workshop, USF Library, 1982-83 (two workshops)

Trainer, "Don't Take Your Everyday Communication For Granted" and "The Keys to Effective Communication in Work Groups," Sharpening Your Job-Related Communication Workshops, 1981 (twice each)

Trainer, "Performance Appraisal Workshop," 1981 (four workshops)

Member, Arts and Humanities Peer Review Committee, Division of Sponsored Research, 1981

d. USF System

Selected, USF Tampa Campus Representative, Faculty Advisory Council, 2010. [Resigned after one month]

e. State

Member, Common Prerequisite Discipline Committee, State University System, 2008-12

Facilitator, "Department Chairs Workshop," Institute for Academic Leadership, Howey-in-the-Hills, FL, 2009 (two)

Panelist, "A Chat with the Chairs," Department Chairs Workshop, Institute for Academic Leadership, Howey-in-the-Hills, FL, 2009

f. Student Organizations

Presenter, "Techniques of Successful Interviewing," Student Finance Association, College of Business Administration, 1980, 1981

Panelist, "Mock Interview Program," Beta Alpha Psi, College of Business Administration, 1980

Presenter, "Effective Leadership in Groups and Organizations," Delta Rho Chapter, Kappa Alpha Theta, 1980

4. Community Service (Recent)

a. Current Memberships

Benton MacKaye Trail Association (Member, Board of Directors; Hiking Director and Store Manager)

Georgia Appalachian Trail Club
 Georgia Forest Watch
 Gilmer Arts
 Mountain High Hikers
 Over the Hill Hiking Group
 Save Georgia's Hemlocks
 Sierra Club
 Wednesday Wanderers

b. Activities

Member of Organizing Group and Co-Facilitator, Dialogue on Race and the Achievement Gap, Urban League, Tampa, 2005
 Member, Validation Team, Florida Teacher Certification Examination, Speech 6-12 (two days), Tampa, 2004
 Facilitator, Sylvia Rodriguez Kimbell Race Relations Symposium—The College Track: How Do We Eliminate the *Achievement Gap*? Tampa, 2005
 Consultant, Florida Teacher Certification Examination, Speech 6-12 (two days), Tampa, 2004
 Consultant and Facilitator, Community Relations Board, "Conversations on the Future of Downtown Clearwater," City of Clearwater, 2003
 Organizing Committee Member, "Dialogues on Diversity," Pasco Hernando Community College and the National Conference for Community and Justice, 2003-04
 Consultant, Interfaith Roundtable, National Conference for Community and Justice, Tampa Bay Area, 2003
 Judge, Bay Area Forensics League, 2003 (two times)
 Volunteer, Language Arts Tutor, USF Charter School (MOSI), 1999
 Member and Secretary, Board of Trustees, Carrollwood Day School Education, Inc., 1998-2004 (Secretary, 1998-2004)
 Member, Board of Directors, Tampa Bay Children's Chorus, 1996-2001 (Secretary, 1998 to 2001)
 Vice President, Quail Hollow Community Association, 1996-97
 Instructor, Great American Teach-In Tampa Bay, Hunter's Green Elementary School, Tampa, 1995
 Reviewer, Speech, Florida Teacher Certification Examination (two days), Tampa, 1995
 Evaluator, Speech 6-12 Form D Validation (two days), Tampa, 1995
 Team Leader, Odyssey of the Mind, Hunter's Green Elementary School, Tampa, 1995-96, 1994-95
 Trainer/Facilitator, In-Service Day Workshop, St. Petersburg Junior College Speech Teachers, Clearwater, 1994
 Evaluator, Florida Teacher Certification Examination (Speech), Tampa, 1992, 1993
 Judge, Florida Forensics Program State Tournament, Tampa, 1980, 1981, 1982, 1985, 1986, 1987, 1988, 1990, 1991
 Instructor, McKnight Summer Program, Tampa, 1987
 Program Chairperson, Fulbright 40th Anniversary Celebration Lecture, Tampa, 1987
 Facilitator, Discussion Groups, "Communicating with Patients" Conference, St. Petersburg, 1987
 Investigator, "Survey of Hillsborough County Pediatric Services," Hillsborough County Pediatric Society, 1987
 Co-Investigator, "Downtown Tampa and Westshore Marketing Research," Lincoln Property Company, Tampa, 1987 (with A. Bochner and M. Garko)

Instructor, Seminar, “Managing Conflict through Communication,” “Professional Development Seminar Series, Tampa and Pinellas Apartment Associations, Tampa, 1986 (with C. Jablonski)

Co-Investigator, “Sun Bank Center Marketing Research Project,” Lincoln Property Company, Orlando and Tampa, 1986 (with A. Bochner)

Trainer, “Strategic Communication in Difficult Work Situations,” Continuing Education for Florida Property Appraisers, 1986 (one-half day) (with L. Pettegrew)

Researcher, “Swedish Paper Project,” American Transtech, Tampa and Jacksonville, 1986 (with D. T. Porter)

Guest Lecturer, “Communication in Healthy Relationships,” Tampa Bay Singles Organization, Bayshore Baptist Church, Tampa, 1986

Instructor, “Strategic Communication for Successful Management” Seminar Series, including “The Art and Techniques of Persuasion for Managers,” “Bargaining and Negotiation as a Vital Management Tool,” and “Gaining the Upper Hand When Communicating with the Difficult Employee,” Public and Private Sector Managers, Hillsborough County, 1984 (each a ½-day seminar) (with L. Pettegrew)

Guest Lecturer, “Warm Fuzzy Communication,” Tampa Bay Singles Organization, First Baptist Church, Tampa, 1984

Trainer, “Selection Interviewing Workshop,” Pinellas County Training Consortium, Clearwater, 1983 (one day) (with N. C. James)

Trainer, “Effective Communicative Workshop,” Hillsborough County Health and Rehabilitative Services, Tampa, 1983 (two 2-day workshops) (with L. Pettegrew)

Moderator, “Florida Conference on Academic Knowledge and Public Policy,” Florida Endowment for the Humanities, Tampa, 1983

Trainer, “Effective Communication Workshop,” Pinellas County Training Consortium, St. Petersburg and Clearwater, 1983 (two 2-day workshops) (with L. Pettegrew)

Trainer, Speaker’s Bureau, Citizens for Sports, Arts, and Recreation, Tampa, 1982

Instructor, “Interview Communication,” Summer Youth Program, United Faculty of Florida Work/Train, Tampa, 1980

Trainer, American Heart Association Public Relations Workshop, Tampa, 1979