

## EMERGENCY MANAGEMENT PROGRAM EARNS NATIONALLY RECOGNIZED ACCREDITATION

USF was recently recognized for maintaining a high-quality emergency management program, earning accreditation by the Emergency Management Accreditation Program (EMAP). This places USF as one of the top higher education institutions in the nation for emergency preparedness.

EMAP is a voluntary accreditation program that utilizes peer assessment from other emergency management professionals around the world to assess the strength of an emergency management program. USF now is one of less than 10 universities in the country with this national recognition for emergency preparedness, which generally is only obtained by state and local emergency management programs. It is also the first university with a multi-campus structure to receive this accreditation.

USF's Emergency Management Program began working toward this accreditation in 2015, when Jennifer Fleischman, USF's director of Emergency Management, created a needs assessment for the program. Fleischman found numerous areas to build on to better align with the international standard that EMAP uses for assessments, which includes 16 main categories and 64 standard areas.

The EMAP accreditation highlights the university's commitment to a safe and prepared campus. "This accreditation is really the result of years of hard work from both the emergency management staff on all campuses and our emergency operations personnel," Fleischman says. "It showcases USF is prepared for what could come our way and should make the community feel safer and more confident while on our campuses."



## EMPLOYEE PROFILE

**CRYSTAL JAMES**  
CUSTOMER SERVICE REPRESENTATIVE  
PARKING AND TRANSPORTATION SERVICES

Crystal James has been with OAS for three years, and works as a customer service representative at the Campus Information Center (CIC).

Crystal's typical day consists of assisting customers coming to the CIC by answering their questions on their products and services, as well as handling and resolving complaints. Throughout the day, she is also communicating with others on her team on ways in which they can more efficiently achieve their goals. These collaborative efforts have a direct impact on customer satisfaction.

Crystal's favorite part of

working with OAS is that she gets to communicate with and help people from every part of the world.

Crystal's advice for new employees is not to be discouraged if you make mistakes, because "life is all about learning, unlearning, and relearning". She also recommends attending events and meetings, as you can gain skills through them that will be helpful in your career.

Outside of work, Crystal enjoys going to the movie theater, enjoying a good meal, and reading. Lately, she has been watching the TV show *Lucifer* on Netflix. Crystal has lived in the Tampa area all her life, and her favorite spots to eat are Keke's Cafe, Crafty Crab, and Bahama Breeze.



### WEAR A MASK.

You are expected to wear a mask whenever indoors on campus or outdoors around others.

[usf.edu/coronavirus](https://usf.edu/coronavirus)

# JUDY GENSHAFT HONORS COLLEGE UPDATE

Construction on the new state-of-the-art facility that will house the Judy Genshaft Honors College is well under way. This five-story, 85,000-square-foot facility is being built along USF Genshaft Drive, and began construction in December of 2020.

The new facility will provide a number of benefits to honors college students and the USF community. The facility will include interwoven spaces for classrooms, offices, study areas, and studios to expand and enhance students' educational opportunities. The event space and gallery are venues to engage the Tampa Bay community with lectures, shows, meetings, and events. The facility also provides welcoming and engaging spaces for the community, such as the interior atrium, café, and covered terrace.

Some unique design features of the facilities include Cantilevered Learning Lofts in the Atrium for students to study, relax, interact, and collaborate. The stairway to the second level terrace also serves as an Outdoor Amphitheatre for learning, leisure, and social interactions.

Construction on the facilities is scheduled for completion in February of 2023.



Internal view of the construction on the Judy Genshaft Honors College facilities

## WELCOMING NEW ADDITIONS

**Luis Santiago Castillo**  
Maintenance Technician  
*Facilities Management*

**Jasmine Denson**  
Fiscal and Business Specialist  
*Business Center*

# WORK ANNIVERSARIES

## FACILITIES

Michael Fetzer	25
Gloria Murphy	23
Jacqueline Gahagan	15
Maria Luyanda	15
Hill Tong	15
Alba Loaiza	11
Vasant Amin	11
Kayshun Brown	11
Roy Banks	9
Cory Rugg	9
Jimmy Davis	9
Kadrinne Brewton	7
Luis Roman Sanabria	7
Maria Ramos Osorio	7
Christopher Duffy	6
Jordan Richardson	5
Rachel Leonard	4
Alfred Murray	3
Cynthia Taylor	3
Joseph Castaneda	3
Daniel Gessman	3
Gary Shadwick	2
Eric Rios Gonzalez	1

## PARKING & TRANSPORTATION

Karen Cooke	15
Teresa Kasman	12
Raymond Mensah	9
Peter Tiberini	3
Christopher Meadors	2
Steven Kopp	2

## OFFICE OF THE VP

Jessica Fusiek	11
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# PILLAR AMBASSADORS



**Boniswa Joseph**

Boniswa is the Fiscal and Business Analyst within the Office of the Vice President for Administrative Services. She manages the Vice President's special fund accounts, supports human resources functions, and manages employee appreciation as well as leadership enrichment projects. She plays an active role in the development and application of professional development programs within OAS. Boniswa has been with USF since December 2015. Her goal as a Pillar Ambassador is to serve as a liaison, representing the goals and ideas of OAS colleagues to OAS leadership. Boniswa is a recent USF Alumni who received her Master's in Public Administration last Spring.

Zach has been with the USF Department of Emergency Management since January 2018. He was part of the Communication Pillar team from 2018-2019 and loved making an impact within OAS. He looks forward to serving everyone in OAS again in this new and exciting role as a Pillar Ambassador!



**Zachary Romano**



**Ceyla Calderon**

Ceyla has a bachelor's degree in business administration from the University of Puerto Rico. She worked in telecommunications, human resources, and higher education. Prior to USF, Ceyla worked for 13 years in the Social Sciences and Biology Department at the University of Puerto Rico as a Research Grants Administrative Officer. After the Category 5 Hurricane Maria struck Puerto Rico in 2018, Ceyla relocated to Tampa, working in the USF College of Behavioral & Community Science's Home Instruction for Parents of Preschool Youngsters, or "HIPPPY", program. In 2019, Ceyla moved to Parking and Transportation Services where she works as a customer service representative. Ceyla recently completed a Human Resources Certification program at USF. Ceyla has two daughters and enjoys music, dance, and the arts. She loves to help others.

Bradley has been with OAS since March 2006. He is a plumber and maintenance technician in the Operations department. Bradley's goal as a Pillar Ambassador are to represent the interests of OAS employees and be a point of contact for information, ideas, development, and empowerment. He is excited to bring his customer service mindset and common-sense approach to the Pillar team. Bradley is a nature enthusiast, he enjoys camping, fishing, and bird watching. He is also co-owner of BOSS Skateboard Studio in Zephyrhills. He designs artwork, and builds, buys, sells, and rides cruisers and longboards.



**Bradley Orr**



**Devanshi Tank**

Devanshi began working with PATS in July 2013 as an undergraduate student and became full-time in 2016 after graduation. She served on the Communication Pillar Team during part of her time at PATS. In April 2018, Devanshi transitioned to the ASBC as an administrative specialist. She joined the Recognition & Awards Pillar in 2019. In her eight years with the Office of Administrative Services, Devanshi says she has had many opportunities to learn and grow and she is excited and grateful to be able to use the skills and knowledge she has gained to serve OAS as a Pillar Ambassador. Devanshi will be graduating with a master's degree from USF this semester.

Cristina has a bachelor's degree in animal science with 10 years of experience in the field. Currently, she is Superintendent in the Building Services Department. As a supervisor, she promotes individual commitment, excitement, and excellence by routinely training and educating her teams. Her goal is to always promote a productive team environment while ensuring team members feel valued and respected. When not working with OAS, Cristina is a soccer mom. She enjoys attending soccer games with her son and being a team mom. One of her favorite things to do is trying different sushi restaurants. As a result of Cristina's focus on people, her goal is to complete the training to become a human resources manager.



**Alba "Cristina" Loaiza**